# Investors Presentation 

4Q 2019

GS HomeShopping
GS SH()P

## Contents

## Introduction

## Business Overview

## 4Q '19 Financial Results

## Appendix

## Introduction

Business Overview
4Q '19 Financial Results
Appendix

- Business Process
- Sales Performance

- Our business is composed of a serie of distinct activities including Merchandising, Contents Making, Order Fulfillment, and Delivery.

- Initial gross sales CAGR (1996~2002) ; 124\%
- Recent gross sales CAGR (2008-2019) ; 8.8\%
- Gross Sales in 2019 reached 4.3tril. KRW
4.8
- Gross Sales and Operating Profit (1995~2019)

Gross Sales
(Unit: tril KRW)
3.8


## introduction

## Business Overview

4Q '19 Financial Results

Appendix

- Retail Industry Outlook
- Changes in Business Environment
- Year 2020 Strategy
- Needs for Venture investments
- Venture Investment Status
- Venture Investments Amounts

- Online Market is forecasted to grow at an average rate of $15 \%$ yearly until 2022.
- Within the sector, mobile shopping is forecasted to grow at a rate of $\mathbf{2 0 \%}$

*Source : NH Investment \& Securities (Jan 2020)

Online Market


[^0]
## Retail Industry

- Small Recovery of Consumer Sentiment
- Consumer Sentiment index
(Sep. 19: $97 \rightarrow$ Dec. $19: 100$ )
- Concerns about economic slowdown - 2019 yearly GDP growth 2.0\%
- the Lowest level in last ten years
- Concerns about export slowdown
- Conflict between US and China
- Influence of Japanese export regulation on Korea
- Off-line stores' mixed performances
- Department Store and Discount Store sales are weak due to warm winter
- Duty free shop and Convenience store sales are good


## Home Shopping



## - TV Shopping

- Now total 17 TV shopping channels are competing including ten T-commerce channels
- Viewership of TV shopping channels are decreasing as potential customers are spending more time on Mobile device
-SO Commission
- As T-commerce channels of IPTV subsidiaries like SK Store became aggressive in low channel bidding in IPTV, SO commission increased


## - Mobile shopping

- After attracting large-scale investment(2.2 tril), Cupang lauched aggressive marketing.
- Lotte and Shinsaegae are also investing on their online biz about 3 tril. and 1 tril. each


## Year 2018 Strategy

## GS SH()P

## Expanding mobile customers base \& Building up New biz foundation

| Expand Mobile |
| :---: |
| customers base | - Expand sales | in mobile business |
| :--- |
| - Design store format |
| focusing on loyal customers |
| - Secure competitiveness of |
| tangible products |


| Securing Biz <br> competitiveness | Strengthen Global <br> Competence |
| :---: | :---: |
| - Improve capability of <br> customers analysis based on | •Improve profitability and <br> stability of overseas JV |
| Big Data technology <br> as personalized marketing such <br> recommendation | •Strengthen global network <br> synergy |
| - Developing new commerce |  |
| opportunity by investing in |  |
| venture eco system |  |$\quad$| •Invest in new biz such as |
| :--- |
| global brands |

The 4th Industrial Revolution is rapidly changing the business paradigm driven by ventures. Existing companies are actively seeking internal innovation and future business opportunities by responding through the participation in venture's innovation ecosystem.

Necessity of Participation in Venture Ecosystem


## Evisting companies doforsustainablegrowth . .

Promoting open innovation quickly through source technology and innovative ideas needed for innovation outside the company

> Venture ecosystem participation (venture investment) Internal innovation (venture, talent and network acquisition, new technology business model absorption, corporate M\&A

Alphabet (Google 모회사)


HYUחDAI

## Venture Investment Status

## GS SH()P

In terms of new business investment, the company is investing in vertical commerce, enabler and digital contents / media, and in big data, Al, blockchain, and bio fields from a new technology investment perspective.


## - Seeking M\&A opportunities or new technology through Venture investments

## - Developing new business models by co-working with venture companies

- Venture investments
(Unit : 100 Million KRW)

| Cate | Company | Time | Amount | share\% | Business |
| :---: | :---: | ---: | ---: | ---: | ---: |
| Subsidiary | Ten by Ten | $' 13.08$ | 160 | $80.0 \%$ | Online Shopping(Lifestyle products) |
| Equity | PAYCO | $' 17.10$ | 500 | $9.5 \%$ | initial payment solution |
|  | VARRAM system | $' 18.09$ | 30 | $17.6 \%$ | Pet loT Device |
| Method | Others (19 companies) |  | 638 |  |  |
|  | Sub-total |  | 1,168 |  | Interest Based SNS |
| Non Current | Vingle | $' 13.12$ | 22 | $9.5 \%$ | DSP \& AD cloud solution |
|  | Moloco | $' 19.10$ | 72 | $5.8 \%$ | Robot Cleaner |
|  | Everybot | $' 17.11$ | 10 | $4.5 \%$ |  |
|  | Others (10 companies) |  | 184 |  |  |
|  | Sub-total |  | 287 |  |  |
|  |  |  |  |  |  |

- Venture Fund investments

| Cate | Fund | Time | Commit ted Amt | Inv.Amt |
| :---: | :---: | :---: | :---: | :---: |
| Over seas | Altos Korea Fund I | '13.07 | 55 | 55 |
|  | BRV Lotus Fund | '13.10 | 220 | 207 |
|  | BRV Aster Fund | '15.04 | 220 | 214 |
|  | Others ( 11 funds) |  | 1,070 | 876 |
|  | sub total |  | 1,565 | 1,352 |
| Local | Jeon-Nam Fund | '16.03 | 50 | 50 |
|  | KIF-Stonebridge Fund | '16.03 | 200 | 200 |
| Total |  |  | 1,815 | 1,602 |

## Introduction

## Business Overviews

## 4Q '19 Financial Results

Appendix

- Sales (Total Company)
- Gross Margin / SG\&A
- Profit / Loss
- By Business Segment



## Sales (Total Company)

(Unit : 100 mil KRW)


- Strong sales of health products lead to improve gross margin (+0.2\%p)
- SG \& A rate increased YoY (+1.1\%p) due to SO commission increase.

- Without one-off gains(W4.1bn) in 4Q '18, 4Q '19's operating profit would decreased 21\% YoY
- Net income of 4Q,2018 reflected 0.9 bn KRW gain of non current financial asset FVPL
(Venture Funds) and $\triangle \mathbf{1 0 . 3}$ bn KRW of impairment loss of related companies (Russia JV, etc)
- Net income of 4Q,2019 reflected 39.8 bn KRW gain of non current financial asset FVPL (Venture Funds) and $\triangle \mathbf{3 4 . 2}$ bn KRW of impairment loss of related companies (Chinese JV, etc)


[^1]

- Favorable seasonal effects of 4Q lead to
- Gross Sales : (+) 10.7\% qoq
- Sluggish sales in seasonal products due to high temperature in winter, less sales in beauty items lead to
- Gross Sales : (-) 3.7\% yoy

※ T-Commerce Gross Sales<br>-19.4Q : 1,011 Bil. Won<br>-19.2Q: 86.6 Bil. Won<br>-18.4Q: 72.8 Bil. Won

(Unit: 100 mil. KRW)


- Favorable seasonal effects of 4Q lead to
- Gross Sales : (+) 8.3\% qoq
- Sluggish sales in seasonal products due to high temperature in winter, less sales in beauty items lead to
- Gross Sales : (+) 3.4\% yoy
- Unique Application download number reached 35.0 million.


## Internet - PC

(Unit: 100 mil. KRW)
(Growth Rate)


- Favorable seasonal effects of 4Q lead to
- Gross Sales : (+) 12.8\% qoq
- Sluggish sales in seasonal products due to high temperature in winter, less sales in beauty items lead to
- Gross Sales : (-) 9.3\% yoy

4Q '19 Financial Results

## Appendix

- Product Mix
- Market Share
- B/S
- Quarterly Income Statement
- Yearly Income Statement



## Appendix - Product Mix (Gross Sales)

GS SH( )P

- Food item increased by 8\%p yoy - Health Supplements (Probiotics and Noni, etc.)
- Apparels portion decreased by 2\%p yoy - Warm winter effect
$\triangleright$ Company Product Mix

$\triangleright$ By Business Segment (4Q, '19)
TV Shopping


Mens Addidas Golf Pants 3 PCS (Apparels)
Probiotics Plus (Food)


JKD Lacto-Fit Core (Health Food)
AGE 20's Essense Pact (Beauty)
Mens Addidas Golf Pants 3 PCS (Apparels)

Internet (B2C)


Laneige Skin Veil Base (Beauty) Laneige Water Sleeping Mask (Beauty) Laneige Basic Moisture (Beauty)
※ Rentals, Travels, Insurance Products Excluded
※ Others : Hobbies, Services, etc.

Market share among seven home shopping
Yearly Trend*
(Unit: tr KRW)
companies based on total company's gross sales *


* Market Share and size among the seven home shopping companies
*Data based on each company's IR material ,news report and our estimate

Balance Sheet
(Unit: bn KRW)

| Description | 2018 | 2019 |
| :--- | ---: | ---: |
| Current Assets | 710.9 | 642.1 |
| Non-current Assets | 673.3 | 784.4 |
| Total Assets | $1,384.2$ | $1,426.6$ |
| Current Liabilities | 284.1 | 267.0 |
| Non-current Liabilities | 6.9 | 14.3 |
| Total Liabilities | 291.0 | 281.3 |
| Paid-in Capital | 32.8 | 32.8 |
| Capital Surplus | 110.5 | 110.5 |
| Equity Adjustments, etc. | $(-) 96.9$ | $(-) 108.1$ |
| Other Accumulated Comprehensive Income | 0.2 | 0.1 |
| Retained Earnings | $1,046.5$ | $1,110.0$ |
| Total SH's Equity | $1,093.2$ | $1,145.3$ |
|  |  | 24.5 |
| Liabilities Ratio(\%) | 26.6 | 0.0 |

## Appendix - Quarterly Income Statement

## GS SH()P

| Gross Sales |  |  |  |  |  |  |  |  |  |  | (Unit: bn KRW) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Description | 4Q18 | \% | 1Q19 | \% | 2Q19 | \% | 3Q19 | \% | 4Q19 | \% | QoQ | YoY |
| Gross Sales | 1,101.5 | 100.0\% | 1,092.8 | 100.0\% | 1,119.9 | 100.0\% | 988.6 | 100.0\% | 1,080.9 | 100.0\% | 9.3\% | -1.9\% |
| TV Shop. | 405.0 | 36.8\% | 409.5 | 37.5\% | 417.0 | 37.2\% | 352.3 | 35.6\% | 390.0 | 36.1\% | 10.7\% | -3.7\% |
| MC | 569.0 | 51.7\% | 570.7 | 52.2\% | 591.7 | 52.8\% | 543.6 | 55.0\% | 588.6 | 54.5\% | 8.3\% | 3.4\% |
| B2C | 88.7 | 8.1\% | 81.0 | 7.4\% | 81.5 | 7.3\% | 71.3 | 7.2\% | 80.4 | 7.4\% | 12.8\% | -9.4\% |
| Catalog | 15.2 | 1.4\% | 13.3 | 1.2\% | 12.6 | 1.1\% | 0.3 | 0.0\% | - | 0.0\% | -100.0\% | -100.0\% |
| Others | 23.6 | 2.1\% | 18.3 | 1.7\% | 17.1 | 1.5\% | 21.1 | 2.1\% | 21.9 | 2.0\% | 3.8\% | -7.2\% |
| Gross Profit | 214.6 | 19.5\% | 204.3 | 18.7\% | 213.3 | 19.0\% | 193.2 | 19.5\% | 212.6 | 19.7\% | 10.0\% | -0.9\% |
| SG\&A | 173.5 | 15.8\% | 166.0 | 15.2\% | 180.7 | 16.1\% | 173.5 | 17.6\% | 183.2 | 16.9\% | 5.6\% | 5.6\% |
| Operating Profit | 41.1 | 3.7\% | 38.3 | 3.5\% | 32.6 | 2.9\% | 19.7 | 2.0\% | 29.4 | 2.7\% | 49.2\% | -28.5\% |
| Income Before Tax | 31.4 | 2.9\% | 48.5 | 4.4\% | 39.1 | 3.5\% | 31.4 | 3.2\% | 37.9 | 3.5\% | 20.7\% | 20.7\% |
| Net Profit | 21.0 | 1.9\% | 36.1 | 3.3\% | 27.2 | 2.4\% | 23.3 | 2.4\% | 20.0 | 1.9\% | -14.2\% | -4.8\% |

Net Sales (Unit: bn KRW)

| Description | 4Q18 | \% | 1Q19 | \% | 2Q19 | \% | 3Q19 | \% | 4Q19 | \% | QoQ | YoY |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Net Sales | $\mathbf{2 9 8 . 1}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{2 7 5 . 3}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{3 1 0 . 6}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{2 8 0 . 2}$ | $\mathbf{1 0 0 . 0} \%$ | $\mathbf{3 2 8 . 4}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 7 . 2 \%}$ | $\mathbf{1 0 . 2 \%}$ |
| TV Shop. | 148.7 | $49.9 \%$ | 126.7 | $46.0 \%$ | 134.5 | $43.3 \%$ | 120.5 | $43.0 \%$ | 140.7 | $42.8 \%$ | $16.8 \%$ | $-5.4 \%$ |
| MC | 118.2 | $39.7 \%$ | 122.1 | $44.4 \%$ | 148.4 | $47.8 \%$ | 134.3 | $47.9 \%$ | 157.1 | $47.8 \%$ | $17.0 \%$ | $32.9 \%$ |
| B2C | 15.7 | $5.3 \%$ | 13.1 | $4.8 \%$ | 13.9 | $4.5 \%$ | 13.1 | $4.7 \%$ | 17.0 | $5.2 \%$ | $29.8 \%$ | $8.3 \%$ |
| Catalog | 5.3 | $1.8 \%$ | 4.7 | $1.7 \%$ | 4.4 | $1.4 \%$ | - | $0.0 \%$ | - | $0.0 \%$ | \#DIV/0! | $-100.0 \%$ |
| Others | 10.2 | $3.4 \%$ | 8.7 | $3.2 \%$ | 9.4 | $3.0 \%$ | 12.3 | $4.4 \%$ | 13.6 | $4.1 \%$ | $10.6 \%$ | $33.3 \%$ |
| Gross Profit | 214.6 | $72.0 \%$ | 204.3 | $74.2 \%$ | 213.3 | $68.7 \%$ | 193.2 | $69.0 \%$ | 212.6 | $64.7 \%$ | $10.0 \%$ | $-0.9 \%$ |
| SG\&A | 173.5 | $58.2 \%$ | 166.0 | $60.3 \%$ | 180.7 | $58.2 \%$ | 173.5 | $61.9 \%$ | 183.2 | $55.8 \%$ | $5.6 \%$ | $5.6 \%$ |
| Operating Profit | $\mathbf{4 1 . 1}$ | $\mathbf{1 3 . 8 \%}$ | $\mathbf{3 8 . 3}$ | $\mathbf{1 3 . 9 \%}$ | $\mathbf{3 2 . 6}$ | $\mathbf{1 0 . 5 \%}$ | $\mathbf{1 9 . 7}$ | $\mathbf{7 . 0 \%}$ | $\mathbf{2 9 . 4}$ | $\mathbf{9 . 0 \%}$ | $\mathbf{4 9 . 2 \%}$ | $\mathbf{- 2 8 . 5 \%}$ |
| Income Before Tax | 31.4 | $10.5 \%$ | 48.5 | $17.6 \%$ | 39.1 | $12.6 \%$ | 31.4 | $11.2 \%$ | 37.9 | $11.5 \%$ | $20.7 \%$ | $20.7 \%$ |
| Net Profit | 21.0 | $7.0 \%$ | 36.1 | $13.1 \%$ | 27.2 | $8.8 \%$ | 23.3 | $8.3 \%$ | 20.0 | $6.1 \%$ | $-14.2 \%$ | $-4.8 \%$ |

* based on K-IFRS non consolidated FS


## Appendix - Yearly Income Statement

## GS SH()P

## Gross Sales

(Unit: bn KRW)

| Description | 2014(IFRS) | \% | 2015(IFRS) | \% | 2016(IFRS) | \% | 2017(IFRS) | \% | 2018(IFRS) | \% | 2019(IFRS) | \% | YoY |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gross Sales | 3,448.7 | 100.0\% | 3,512.0 | 100.0\% | 3,669.6 | 100.0\% | 3,922.0 | 100.0\% | 4,248.0 | 100.0\% | 4,282.2 | 100.0\% | 0.8\% |
| TV Shop. | 1,884.7 | 54.6\% | 1,826.1 | 52.0\% | 1,828.0 | 49.8\% | 1,844.3 | 47.0\% | 1,710.8 | 40.3\% | 1,568.8 | 36.6\% | -8.3\% |
| MC | 734.8 | 21.3\% | 1,055.2 | 30.0\% | 1,315.3 | 35.8\% | 1,556.2 | 39.7\% | 2,008.0 | 47.3\% | 2,294.6 | 53.6\% | 14.3\% |
| B2C | 638.7 | 18.5\% | 473.6 | 13.5\% | 391.6 | 10.7\% | 359.7 | 9.2\% | 336.5 | 7.9\% | 314.2 | 7.3\% | -6.6\% |
| Catalog | 119.2 | 3.5\% | 92.4 | 2.6\% | 78.5 | 2.1\% | 63.4 | 1.6\% | 58.5 | 1.4\% | 26.2 | 0.6\% | -55.2\% |
| Others | 71.2 | 2.1\% | 64.7 | 1.8\% | 56.2 | 1.5\% | 98.4 | 2.5\% | 134.2 | 3.2\% | 78.4 | 1.8\% | -41.6\% |
| Gross Profit | 972.7 | 28.2\% | 980.2 | 27.9\% | 970.9 | 26.5\% | 982.6 | 25.1\% | 820.3 | 19.3\% | 823.3 | 19.2\% | 0.4\% |
| SG\&A | 831.3 | 24.1\% | 867.7 | 24.7\% | 842.3 | 23.0\% | 838.1 | 21.4\% | 683.0 | 16.1\% | 703.2 | 16.4\% | 3.0\% |
| Operating Profit | 141.4 | 4.1\% | 112.5 | 3.2\% | 128.6 | 3.5\% | 144.5 | 3.7\% | 137.3 | 3.2\% | 120.1 | 2.8\% | -12.5\% |
| Income Before Tax | 158.7 | 4.6\% | 114.5 | 3.3\% | 136.4 | 3.7\% | 137.4 | 3.5\% | 165.3 | 3.9\% | 156.9 | 3.7\% | -5.1\% |
| Net Profit | 120.1 | 3.5\% | 80.8 | 2.3\% | 103.5 | 2.8\% | 97.0 | 2.5\% | 120.6 | 2.8\% | 106.6 | 2.5\% | -11.6\% |


| Net Sales |  |  |  |  |  |  |  |  |  |  | (Unit: bn KRW) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Description | 2014(IFRS) | \% | 2015(IFRS) | \% | 2016(IFRS) | \% | 2017(IFRS) | \% | 2018(IFRS) | \% | 2019(IFRS) | \% | Yoy |
| Net Sales | 1,060.7 | 100.0\% | 1,091.3 | 100.0\% | 1,065.1 | 100.0\% | 1,051.7 | 100.0\% | 1,073.5 | 100.0\% | 1,194.5 | 100.0\% | 11.3\% |
| TV Shop. | 674.5 | 63.6\% | 653.2 | 59.9\% | 633.5 | 59.5\% | 597. | 56.8\% | 564.3 | 52.6\% | 522. | 43.7 | 4\% |
| MC | 160.5 | 15.1\% | 244.6 | 22.4\% | 281.5 | 26.4\% | 302.5 | 28.8\% | 396.2 | 36.9\% | 561. | 47.0 | 41.8\% |
| B2C | 122.4 | 11.5\% | 94.0 | 8.6\% | 69.4 | 6.5\% | 60.6 | 5.8\% | 54.9 | 5.1\% | 57.1 | 4.8 | 4.0 |
| Catalog | 43.6 | 4.1\% | 35.0 | 3.2\% | 27.3 | 2.6\% | 22.7 | 2.2\% | 20.7 | 1.9\% | 9.0 | 0.8\% | -56.5\% |
| Others | 59.7 | 5.6\% | 64.5 | 5.9\% | 53.4 | 5.0\% | 68.6 | 6.5\% | 37.4 | 3.5\% | 44.1 | 3.7\% | 17.9\% |
| Gross Profit | 972.7 | 91.7\% | 980.2 | 89.8\% | 970.9 | 91.2\% | 982.6 | 93.4\% | 820.3 | 76.4\% | 823.3 | 68.9\% | 0.4\% |
| SGzA | 831.3 | 78.4\% | 867.7 | 79.5\% | 842.3 | 79.1\% | 838.1 | 79.7\% | 683.0 | 63.6\% | 703.2 | 58.9\% | 3.0\% |
| Operating Profit | 141.4 | 13.3\% | 112.5 | 10.3\% | 128.6 | 12.1\% | 144.5 | 13.7\% | 137.3 | 12.8\% | 120.1 | 10.1\% | -12.5\% |
| Income Before Tax | 158.7 | 15.0\% | 114.5 | 10.5\% | 136.4 | 12.8\% | 137.4 | 13.1\% | 165.3 | 15.4\% | 156.9 | 13.1\% | -5.1\% |
| Net Profit | 120.1 | 11.3\% | 80.8 | 7.4\% | 103.5 | 9.7\% | 97.0 | 9.2\% | 120.6 | 11.2\% | 106.6 | 8.9\% | -11.6\% |

## 이 종목의 더 많은 IR정보 확인하기

IRGO 주주와 기업을 연결하고 응원합니다.


[^0]:    *Source : NH Investment \& Securities (Jan 2020)

[^1]:    * Based on Gross Sales

