

# BUSINESS RESULTS FOR 2019

February 12, 2020

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### Disclaimer

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## **I. Group Earnings Highlights**

# Key Takeaways

2019 Highlights	
	(Y-Y chg)
<b>Net Income</b>	
W341.9bn	<b>41.6% ↑</b>
<b>EPS</b>	
W1,759	<b>14.4% ↑</b>
<b>ROA</b>	
0.77%	<b>9bps ↑</b>
<b>Banks NIM (Annual)</b>	
2.44%	<b>7bps<sup>1)</sup> ↑</b>
<b>NPL Ratio</b>	
0.88%	<b>4bps ↓</b>
<b>Credit Cost Ratio</b>	
0.38%	<b>8bps ↓</b>
<b>CET1 Ratio</b>	
9.67%(E)	<b>65bps ↑</b>

Key Takeaways											
<b>Record high<sup>2)</sup> net income for 4Q19 and 2019</b>	<b>Net Income(Wbn)</b>										
<p>1 ✓ Record high<sup>2)</sup> net income for 4Q19 of W47.7bn and 2019 of W341.9bn</p> <p>✓ 2019 net income in controlling interest was up 41.6% Y-Y. Consolidated net income for 2019 was up 12.8% Y-Y</p>	<table border="1"> <thead> <tr> <th>Year</th> <th>Net Income (Wbn)</th> </tr> </thead> <tbody> <tr> <td>'16</td> <td>142.6</td> </tr> <tr> <td>'17</td> <td>185.1</td> </tr> <tr> <td>'18</td> <td>241.5</td> </tr> <tr> <td>'19</td> <td>341.9</td> </tr> </tbody> </table>	Year	Net Income (Wbn)	'16	142.6	'17	185.1	'18	241.5	'19	341.9
Year	Net Income (Wbn)										
'16	142.6										
'17	185.1										
'18	241.5										
'19	341.9										
<b>Maintained the highest ROE in Korean bank industry</b>	<b>ROE(%)</b>										
<p>2 ✓ Group ROE of 10.2%, recording the sector-highest level</p> <p>✓ Plan to maintain the sector-highest ROE in 2020 with prudent loan growth along with strong profitability and asset quality</p>	<table border="1"> <thead> <tr> <th>Year</th> <th>ROE (%)</th> </tr> </thead> <tbody> <tr> <td>'16</td> <td>6.5</td> </tr> <tr> <td>'17</td> <td>7.8</td> </tr> <tr> <td>'18</td> <td>9.1</td> </tr> <tr> <td>'19</td> <td>10.2</td> </tr> </tbody> </table>	Year	ROE (%)	'16	6.5	'17	7.8	'18	9.1	'19	10.2
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'17	7.8										
'18	9.1										
'19	10.2										
<b>CET1 ratio improved 65bps Y-Y</b>	<b>CET1 Ratio(%)<sup>3)</sup></b>										
<p>3 ✓ 4Q19 preliminary CET1 ratio recorded 9.67%, exceeding the regulatory hurdle of 9.5%</p> <p>✓ Loan growth and dividend will be further strengthened with a conversion from standardized to IRB approach for calculating RWA (subject to FSS approval in 2021(E))</p>	<table border="1"> <thead> <tr> <th>Year</th> <th>CET1 Ratio (%)</th> </tr> </thead> <tbody> <tr> <td>'16</td> <td>7.92</td> </tr> <tr> <td>'17</td> <td>8.57</td> </tr> <tr> <td>'18</td> <td>9.02</td> </tr> <tr> <td>'19(E)</td> <td>9.67</td> </tr> </tbody> </table>	Year	CET1 Ratio (%)	'16	7.92	'17	8.57	'18	9.02	'19(E)	9.67
Year	CET1 Ratio (%)										
'16	7.92										
'17	8.57										
'18	9.02										
'19(E)	9.67										
<b>2019 preliminary dividend of KRW 300 per share</b>	<b>DPS(Won)</b>										
<p>4 ✓ Compound annual growth rate of DPS for the recent 3 years: 81.7%</p> <p>✓ Dividend payout ratio and other shareholder policies will be strengthened with more robust capital position</p>	<table border="1"> <thead> <tr> <th>Year</th> <th>DPS (Won)</th> </tr> </thead> <tbody> <tr> <td>'16</td> <td>50</td> </tr> <tr> <td>'17</td> <td>100</td> </tr> <tr> <td>'18</td> <td>180</td> </tr> <tr> <td>'19(E)</td> <td>300</td> </tr> </tbody> </table>	Year	DPS (Won)	'16	50	'17	100	'18	180	'19(E)	300
Year	DPS (Won)										
'16	50										
'17	100										
'18	180										
'19(E)	300										
<b>2020 target net income: W354.0bn</b>	<b>Net Income Target(Wbn)</b>										
<p>5 ✓ 3.5% net income growth vs. 2019</p> <p>✓ Restoring sustainable loan growth while maintaining healthy profitability</p>	<table border="1"> <thead> <tr> <th>Year</th> <th>Net Income Target (Wbn)</th> </tr> </thead> <tbody> <tr> <td>'19</td> <td>341.9</td> </tr> <tr> <td>'20(P)</td> <td>354.0</td> </tr> </tbody> </table>	Year	Net Income Target (Wbn)	'19	341.9	'20(P)	354.0				
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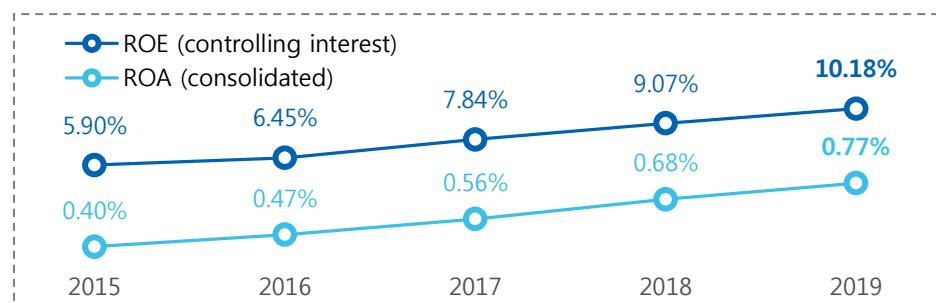
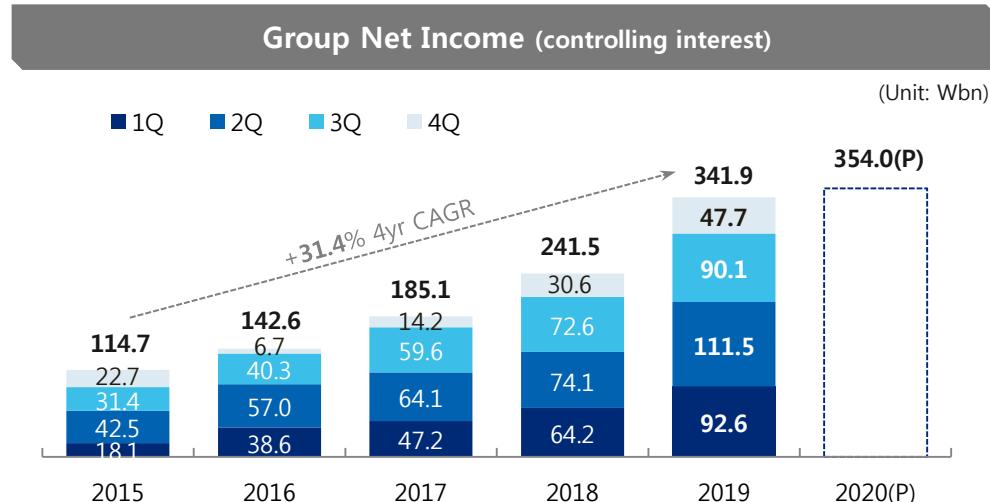
1) Before IFRS15 / 2) Excluding a bargain purchase gain on Kwangju Bank (W506.5.bn) in 2014

3) Basel III standardized approach

# Record high net income with the top profitability in the sector



2019 Highlights	
(Y-Y chg)	
<b>Net Income</b>	
W341.9bn	41.6% ↑
<b>EPS</b>	
W1,759	14.4% ↑
<b>ROA</b>	
0.77%	9bps ↑
<b>Banks NIM (Annual)</b>	
2.44%	7bps <sup>1)</sup> ↑
<b>NPL Ratio</b>	
0.88%	4bps ↓
<b>Credit Cost Ratio</b>	
0.38%	8bps ↓
<b>CET1 Ratio</b>	
9.67%(E)	65bps ↑

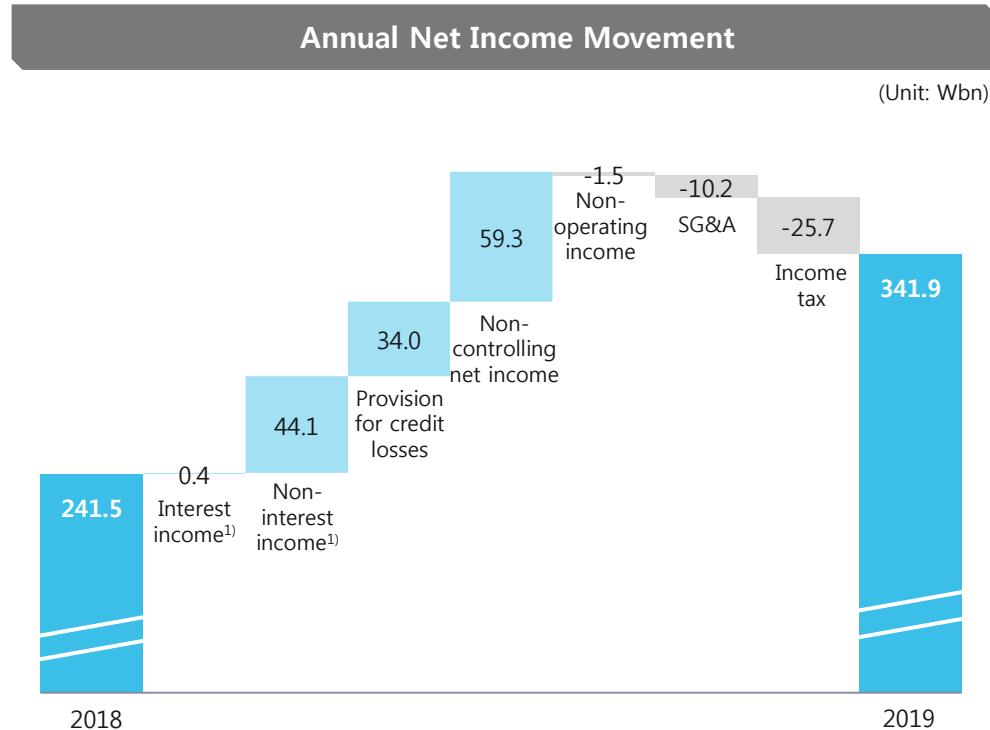


- Net incomes of year 2019 and 4Q19 came in at W341.9bn(+41.6% Y-Y) and W47.7bn(+56.1% Y-Y), both reaching the respective record high net income
  - Group ROA and ROE reached 0.77% and 10.18%, respectively, up 0.09%p and 1.11%p, Y-Y
- ※ 4Q19 extraordinary items (before tax) :
- + factors: (JBB) Provision write-back related to RC change W9.5bn
  - factors: (Group) Early retirement W14.3bn, (Accounting change) PPCBank's change from GAAP to IFRS related non-interest loss W4.6bn, (JBAM) Provision on Australian real estate fund related lawsuit

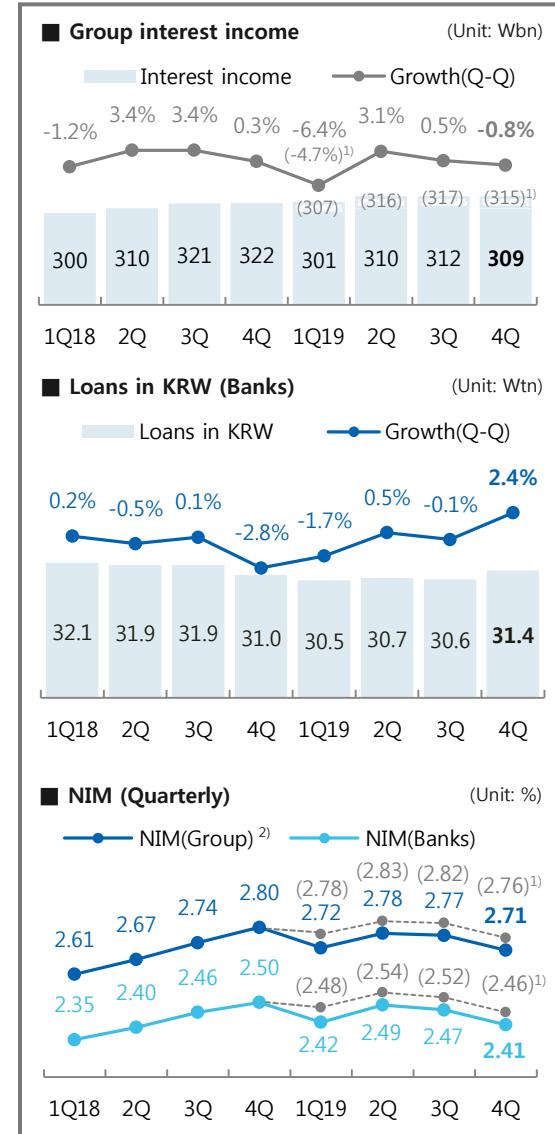


# Annual net income movement

2019 Highlights	
(Y-Y chg)	
<b>Net Income</b>	W341.9bn <b>41.6% ↑</b>
<b>EPS</b>	W1,759 <b>14.4% ↑</b>
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- Annual net income increase was mainly driven by 1) sound growth in non-interest income (fees & commissions(+20.2bn Y-Y), securities(+10.1bn Y-Y), lease(+6.6bn Y-Y)), 2) downward stabilizing credit costs, 3) positive effect of the full ownership of Kwangju Bank
- 4Q19 banks loan expanded 2.4% Q-Q thanks to the improvement in CET1 ratio. Annual loan growth was 1.2%
- Banks NIM declined 6bps Q-Q due to lending rate repricing affected by the base rate cut in 2H19

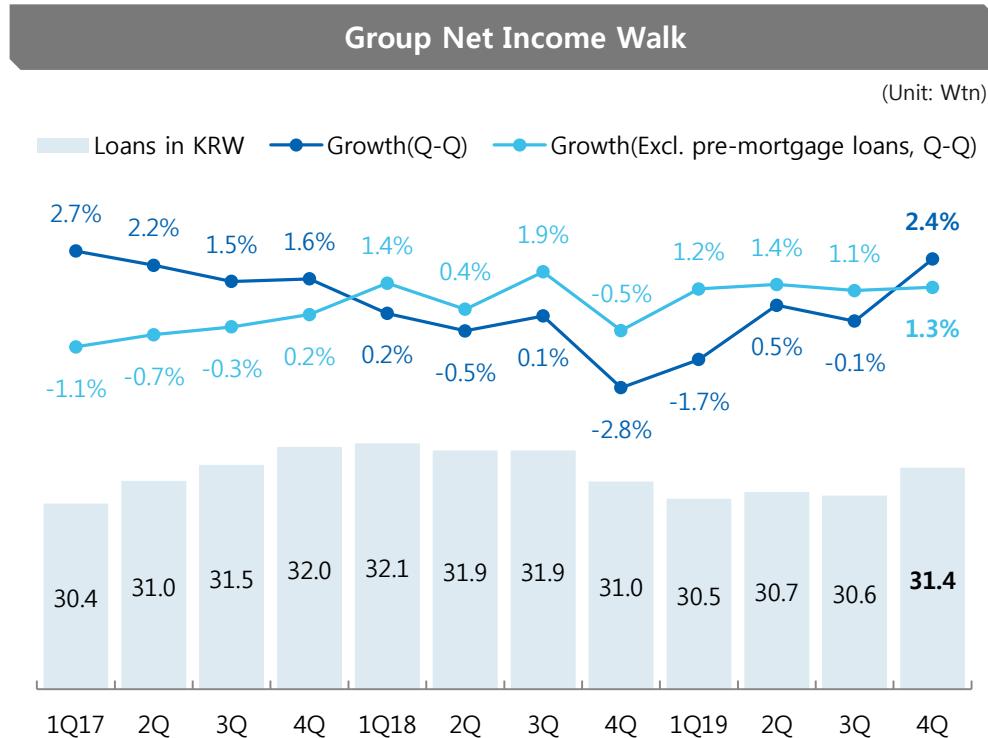


1) Before IFRS15

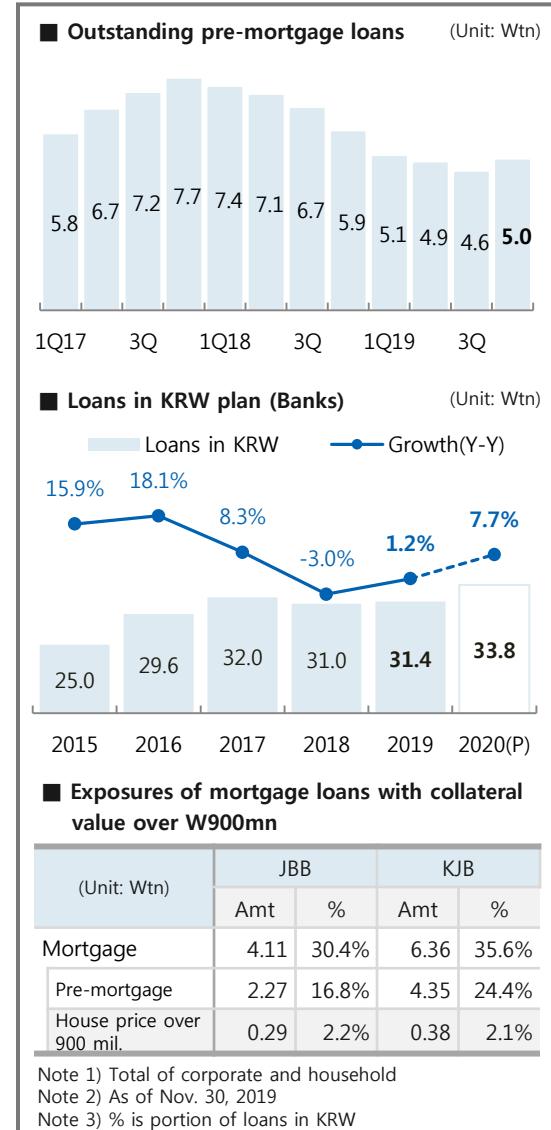
2) Group: JBB+KJB+JBWC+PPCBank

# Loan growth restored as CET1 ratio improved

2019 Highlights	
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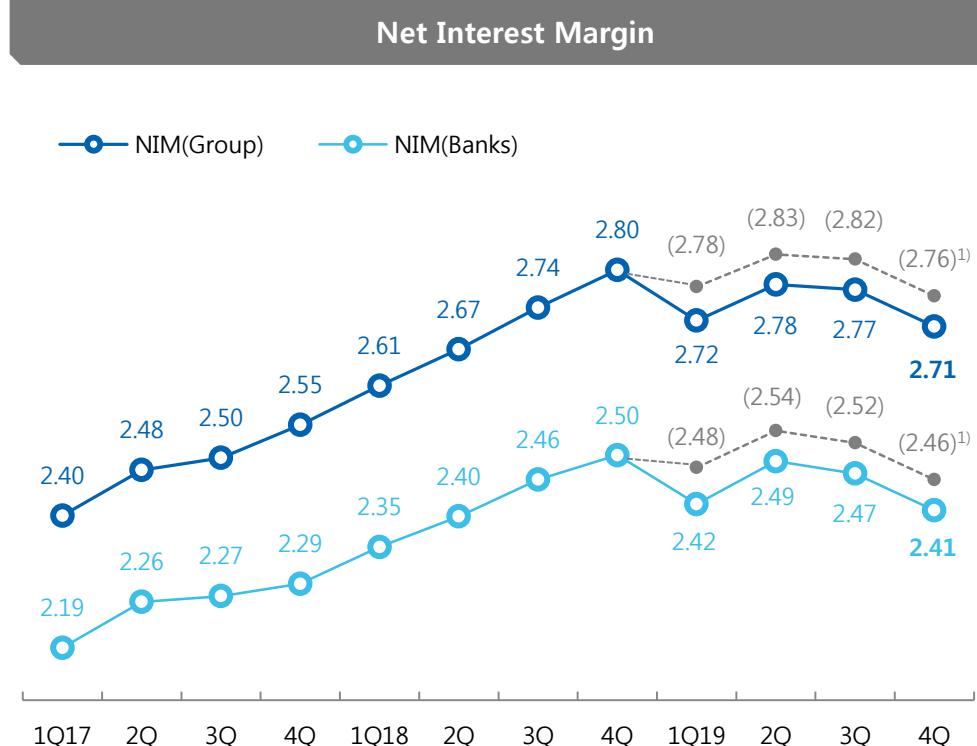


- Along with the CET1 ratio exceeding regulatory hurdle, the Group started restoring its sustainable loan growth. As a result, 4Q19 bank loan growth recorded 2.4% Q-Q
- 2019 banks loan growth came out to be only 1.2% Y-Y, due to the matured pre-mortgage loans. Excluding the pre-mortgage loans, the banks loan expanded 5.0% Y-Y.
- We set 2020 target banks loan growth to 7.7% by restoring sustainable loan growth while maintaining healthy profitability

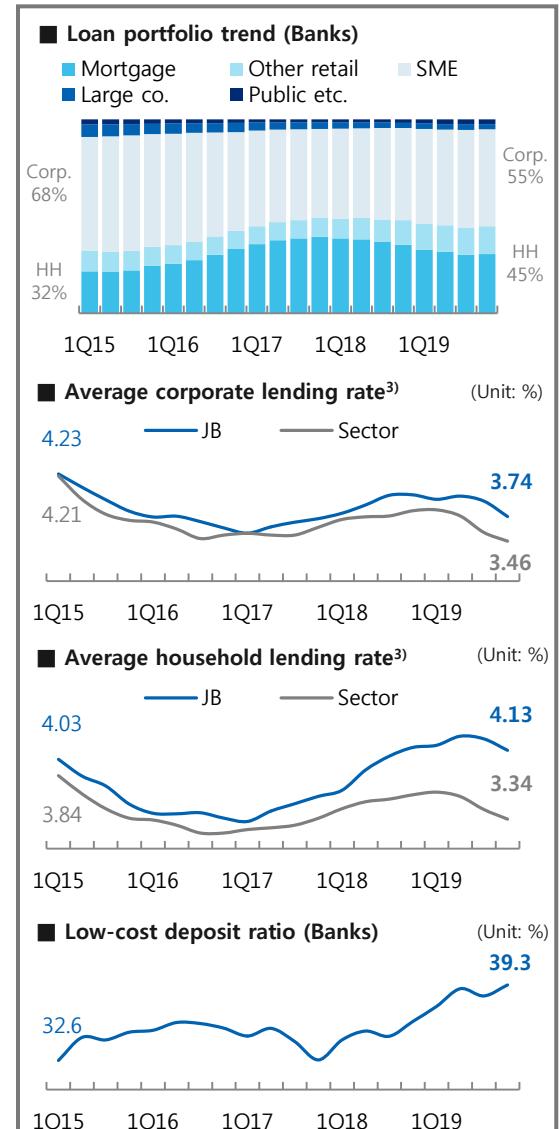


# Structural change in NIM

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9.67%(E)	65bps ↑



- Banks NIM declined 6bps Q-Q to 2.41%
- Change in banks NIM was driven by 1) lending rate drop (-14bps) and 2) funding rate drop mainly driven by the low-cost deposit growth (+8bps)
- In 2020, we plan to defend possible NIM contraction by increasing low-cost deposit ratio, prudent loan growth with focus on RoRWA, JB Woori Capital's funding cost decrease and PPCBank's stronger operations

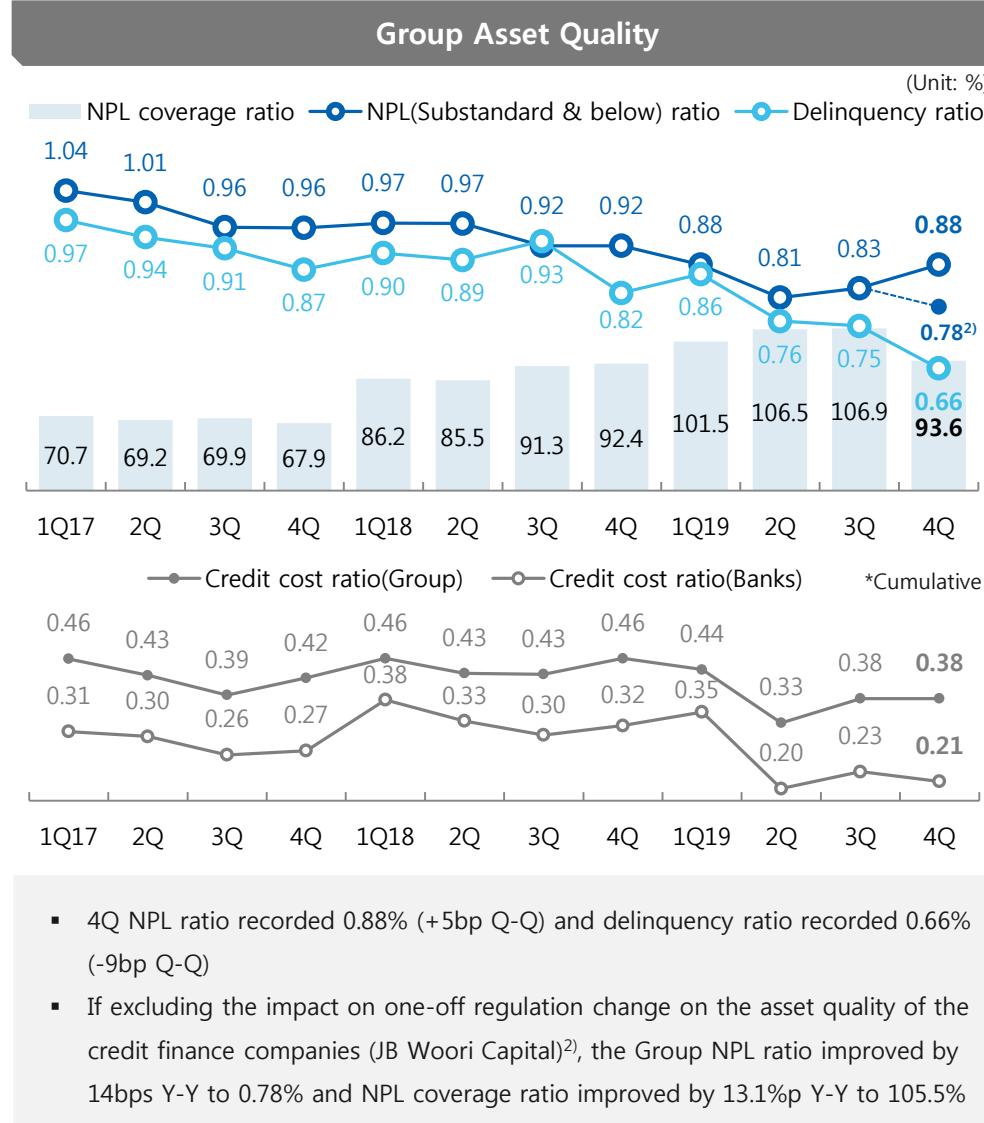


1) Before IFRS15

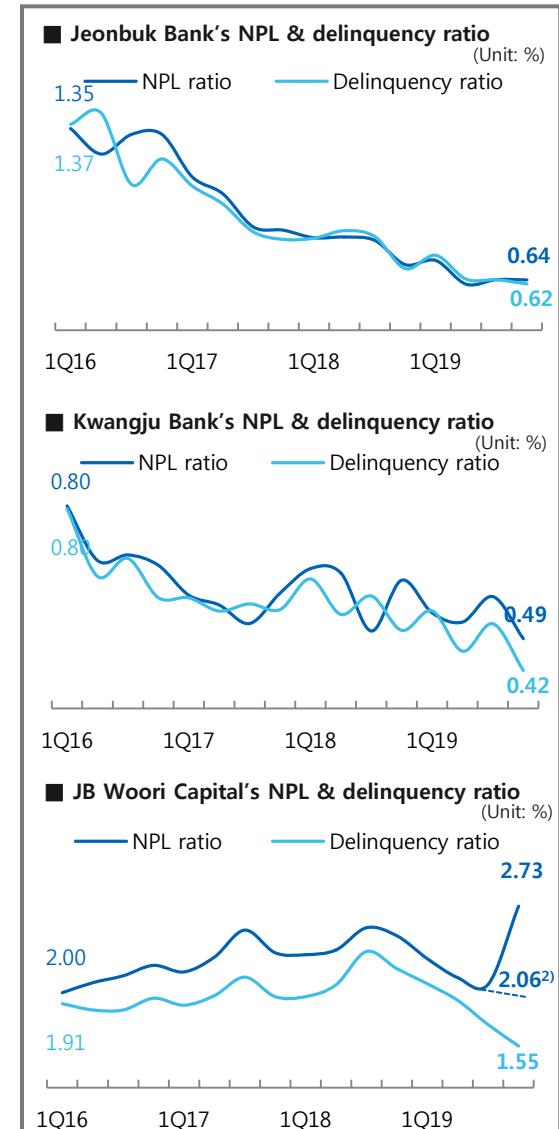
2) Group: JBB+KJB+JBWC+PPCBank

# Asset quality remained stable

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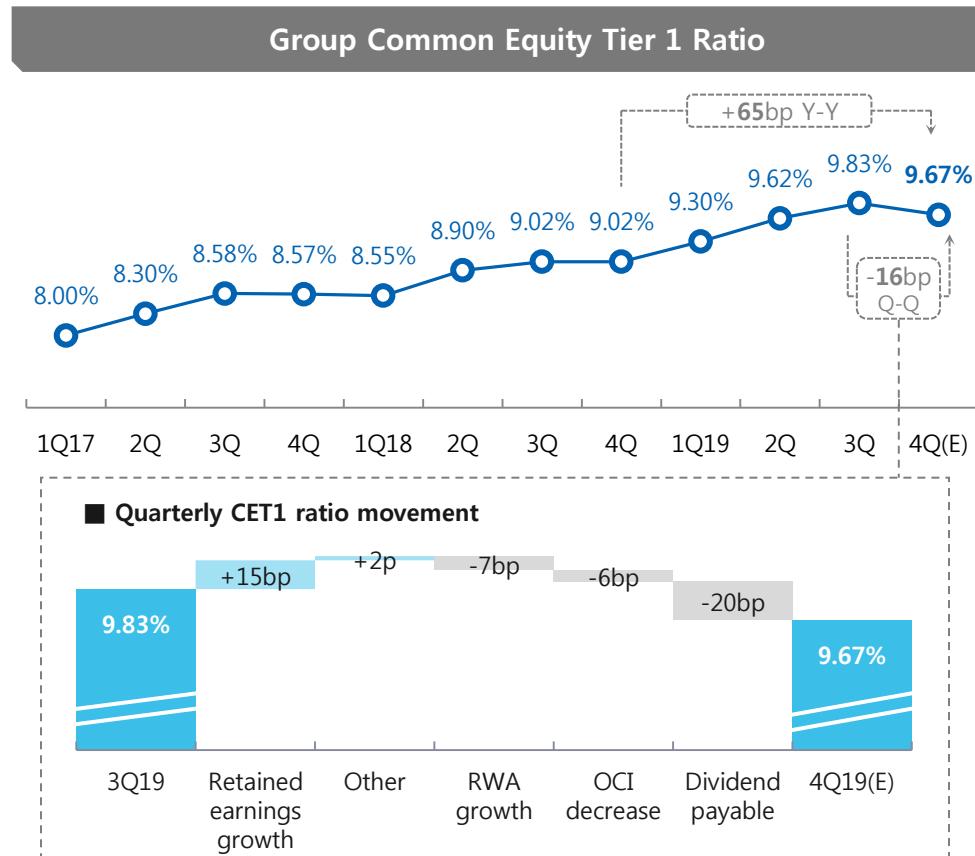
1) Before IFRS15 / 2) Excluding the effect of FSS's guideline on credit finance companies to change their asset quality classification (if a business goes shutdown, reclassify its loans to NPL even if it's not delinquent). This resulted in W37.8bn increase in JBWC's NPL balance.



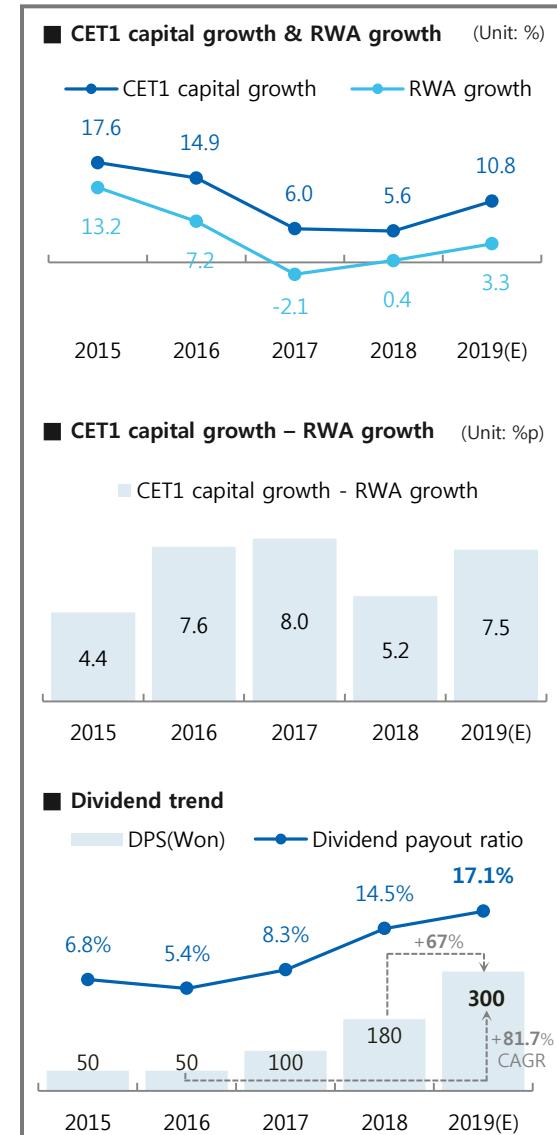
# Stronger capital ratio for shareholder-friendly policy and loan growth



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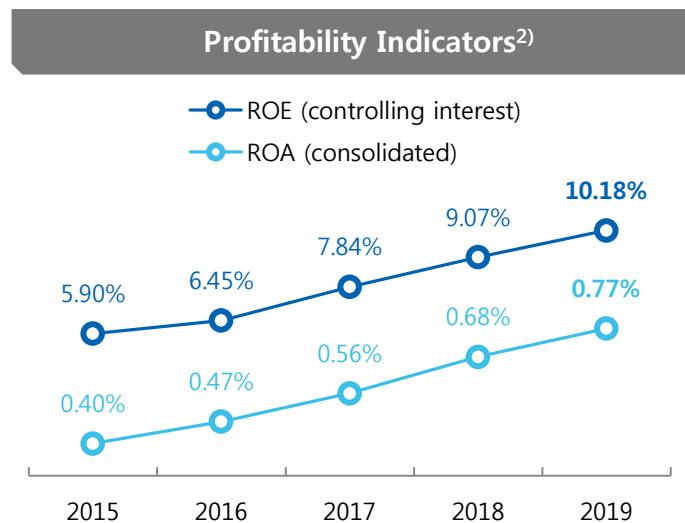
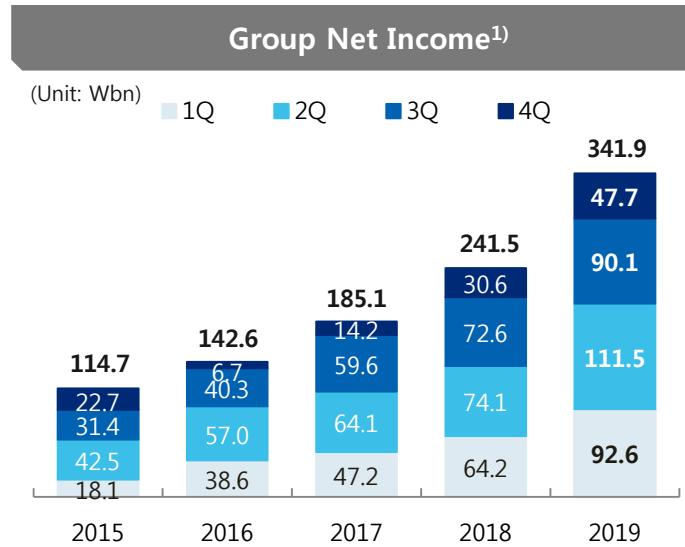
- 4Q preliminary CET1 ratio recorded 9.67%, up 65bps Y-Y
- We expect to convert to Advanced Internal Rating Based(AIRB) method for calculating RWAs at the end of 2021 (expect +80bps improvement in CET1 ratio)
- Board decided 2019 dividend to be W300 per share (17.1% payout ratio)
- Dividend payout ratio and other shareholder policies will be strengthened



1) Before IFRS15

## **II. Detailed Results**

# Group Income Statement



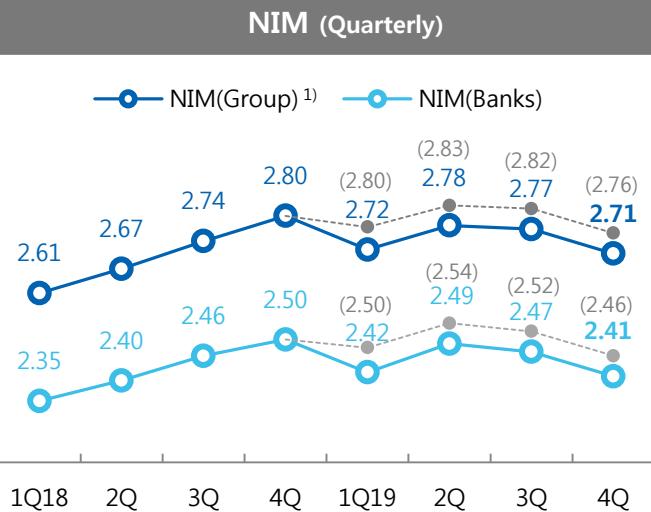
1) Net income attributable to controlling interests

2) Cumulative and annualized

(Unit: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Total Operating Income	<b>320.6</b>	330.8	-3.1	313.2	2.4	<b>1,294.8</b>	1,250.2	3.6
Interest Income <sup>3)</sup>	<b>309.3</b> (314.8)	311.8 (317.1)	-0.8 (-0.7)	321.8	-3.9 (-2.2)	<b>1,232.6</b> (1,254.0)	1,253.6	-1.7 (+0.0)
Interest Revenue <sup>3)</sup>	<b>467.0</b> (472.4)	475.3 (480.5)	-1.8 (-1.7)	493.6	-5.4 (-4.3)	<b>1,892.5</b> (1,913.9)	1,926.5	-1.8 (-0.7)
Interest Expense	<b>157.6</b>	163.5	-3.6	171.8	-8.2	<b>659.9</b>	673.0	-1.9
Non-interest Income <sup>3)</sup>	<b>11.3</b> (5.8)	19.0 (13.7)	-40.6 (-57.9)	-8.6	n.a.	<b>62.2</b> (40.8)	-3.4	n.a.
SG&A Expenses	<b>204.8</b>	157.3	30.2	213.8	-4.2	<b>664.4</b>	653.9	1.6
Pre-Provision Income	<b>115.8</b>	173.5	-33.3	99.5	16.4	<b>630.4</b>	596.3	5.7
Provisions <sup>3)</sup>	<b>39.0</b>	44.8	-13.0	54.2	-28.0	<b>145.5</b>	179.5	-19.0
Operating Income	<b>76.8</b>	128.6	-40.3	45.3	69.5	<b>484.9</b>	416.8	16.4
Non-operating Income	-2.6	-1.8	n.a.	0.0	n.a.	<b>-1.6</b>	-0.3	n.a.
Tax Expense	<b>21.0</b>	32.1	-34.4	9.8	115.2	<b>121.2</b>	95.4	27.0
Net Income	<b>53.1</b>	94.7	-44.0	35.5	49.6	<b>362.1</b>	321.0	12.8
Controlling Interests	<b>47.7</b>	90.1	-47.0	30.6	56.1	<b>341.9</b>	241.5	41.6

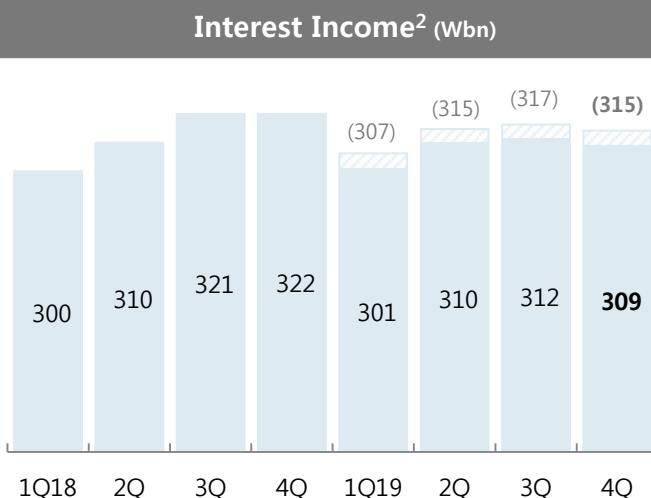
3) Figures in brackets represent numbers before accounting change (IFRS15) in card business

# Interest Income / NIM



1) Group: JBB+KJB+JBWC+PPCBank

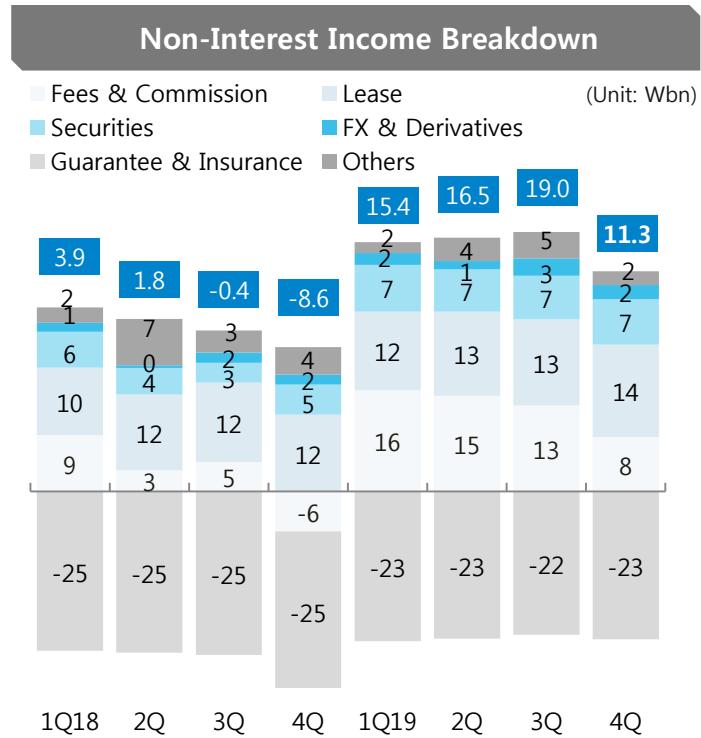
2) Brackets: Before accounting change (IFRS15) in card business



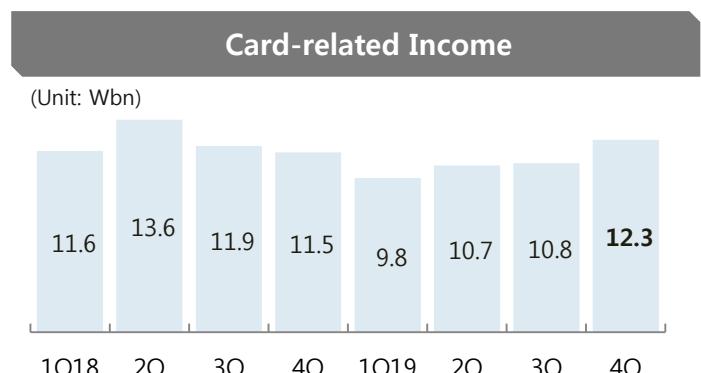
(Units: Wbn, %, %p)	<b>4Q19</b>	3Q19	<i>Q-Q</i>	4Q18	<i>Y-Y</i>	<b>2019</b>	2018	<i>Y-Y</i>
Interest Income <sup>3)</sup>	<b>309.3 (314.8)</b>	311.8 (317.1)	-0.8 (-0.7)	321.8	-3.9 (-2.2)	<b>1,232.6 (1,254.0)</b>	1,253.6	-1.7 (+0.0)
Interest Revenue <sup>3)</sup>	<b>467.0 (472.4)</b>	475.3 (480.5)	-1.8 (-1.7)	493.6	-5.4 (-4.3)	<b>1,892.5 (1,913.9)</b>	1,926.5	-1.8 (-0.7)
Loans	<b>439.5</b>	447.4	-1.8	464.6	-5.4	<b>1,779.8</b>	1,811.2	-1.7
Securities	<b>24.7</b>	25.1	-1.4	25.6	-3.2	<b>100.8</b>	101.1	-0.2
Other IEA	<b>2.8</b>	2.8	-1.4	3.5	-20.6	<b>11.9</b>	14.3	-16.7
Interest Expense	<b>157.6</b>	163.5	-3.6	171.8	-8.2	<b>659.9</b>	673.0	-1.9
Deposits	<b>107.3</b>	111.9	-4.2	120.7	-11.1	<b>456.3</b>	465.5	-2.0
Debentures	<b>42.1</b>	42.4	-0.7	42.1	0.0	<b>167.9</b>	170.7	-1.7
Borrowings	<b>6.9</b>	8.1	-14.1	8.6	-19.4	<b>32.1</b>	34.9	-8.0
Other IBL	<b>1.3</b>	1.1	18.7	0.4	212.0	<b>3.6</b>	1.9	93.3
NIM (banks)	<b>2.41</b>	2.47	-0.06	2.50	0.09	<b>2.44</b>	2.43	0.01
NIS (banks)	<b>2.70</b>	2.76	-0.06	2.77	-0.06	<b>2.72</b>	2.70	0.02
Lending Rate	<b>4.06</b>	4.20	-0.14	4.29	-0.23	<b>4.19</b>	4.16	0.03
Deposit Rate	<b>1.36</b>	1.44	-0.08	1.53	-0.17	<b>1.47</b>	1.46	0.01

3) Figures in brackets represent numbers before accounting change (IFRS15) in card business  
2019 annual NIM recorded 2.50% before IFRS15

# Non-Interest Income / Card-related Income



(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Non-Interest Income <sup>1)</sup>	<b>11.3</b> (5.8)	19.0 (13.7)	-40.6 (-57.9)	-8.6	n.a.	<b>62.2</b> (40.8)	-3.4	n.a.
Fees & Commissions <sup>1)</sup>	<b>8.4</b> (3.0)	13.3 (8.0)	-36.5 (-63.3)	-6.1	n.a.	<b>52.1</b> (30.7)	10.5	398.0 (193.3)
Lease	<b>14.3</b>	13.3	7.4	11.9	20.6	<b>52.8</b>	46.2	14.2
Securities	<b>7.0</b>	6.7	5.1	4.7	50.8	<b>27.4</b>	17.3	58.1
FX & Derivatives	<b>2.2</b>	2.7	-19.1	1.6	41.3	<b>8.1</b>	5.0	62.8
Guarantee Fund & Insurance Fees	<b>-22.8</b>	-22.1	n.a.	-24.8	n.a.	<b>-90.7</b>	-99.4	n.a.
Others	<b>2.1</b>	5.1	-57.9	4.2	-49.7	<b>12.5</b>	17.1	-26.8

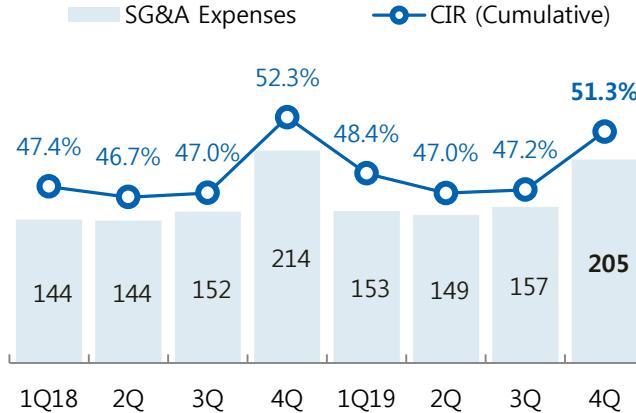


(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Card-related Income	<b>12.3</b>	10.8	13.7	11.6	6.0	<b>43.9</b>	48.6	-9.6
Interest Income	<b>19.4</b>	18.2	6.7	26.7	-27.5	<b>74.5</b>	98.7	-24.5
Fee Income	<b>3.0</b>	1.8	59.9	2.1	41.8	<b>9.0</b>	8.9	1.6
Fee Expense	<b>10.1</b>	9.2	9.2	17.2	-41.4	<b>39.5</b>	58.9	-32.8

1) Figures in brackets represent numbers before accounting change (IFRS15) in card business

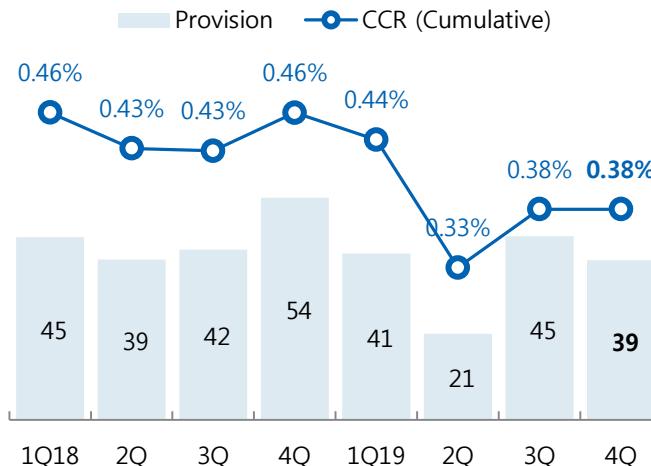
## SG&A Expenses & Cost-Income Ratio

(Unit: Wbn)



## Provision & Credit Cost Ratio

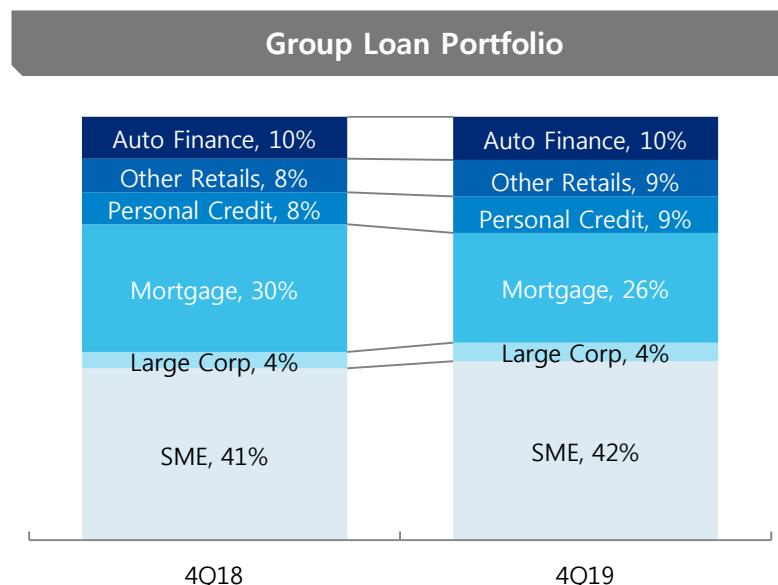
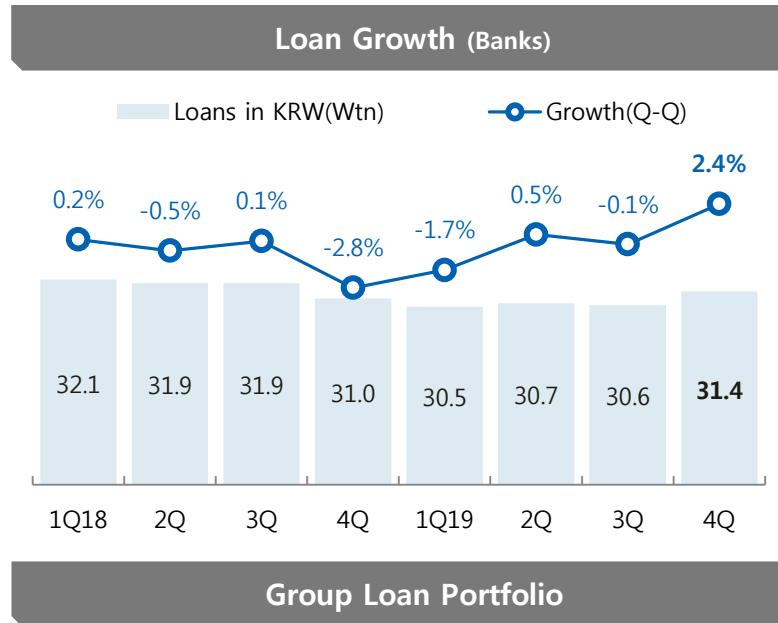
(Unit: Wbn)



(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
SG&A Expenses	<b>204.8</b>	157.3	30.2	213.8	-4.2	<b>664.4</b>	653.9	1.6
Salaries & Benefits	<b>122.9</b>	97.8	25.7	120.9	1.7	<b>409.6</b>	389.6	5.1
General & Admin	<b>36.1</b>	30.2	19.6	35.5	1.8	<b>122.1</b>	129.8	-5.9
ERP Expense	<b>14.3</b>	0.5	2,856.6	31.8	-55.0	<b>17.6</b>	36.1	-51.4
Others	<b>31.5</b>	28.8	9.2	25.6	23.0	<b>115.1</b>	98.4	17.0

(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Provisions	<b>39.0</b>	44.8	-13.0	54.2	-28.0	<b>145.5</b>	179.5	-19.0
Corporate (Banks)	<b>6.7</b>	5.1	31.4	18.4	-63.5	<b>10.3</b>	56.1	-81.6
Household (Banks)	<b>5.9</b>	16.3	-63.8	11.5	-48.6	<b>49.3</b>	39.0	26.5
Credit Card (Banks)	<b>1.5</b>	2.1	-28.6	1.9	-19.3	<b>8.6</b>	11.7	-26.2
JBWC	<b>18.3</b>	20.8	-11.9	22.9	-20.0	<b>72.2</b>	68.4	5.6
Others	<b>6.6</b>	0.5	1,134.3	-0.4	n.a.	<b>5.0</b>	4.4	15.3

# Balance Sheet / Loan Growth

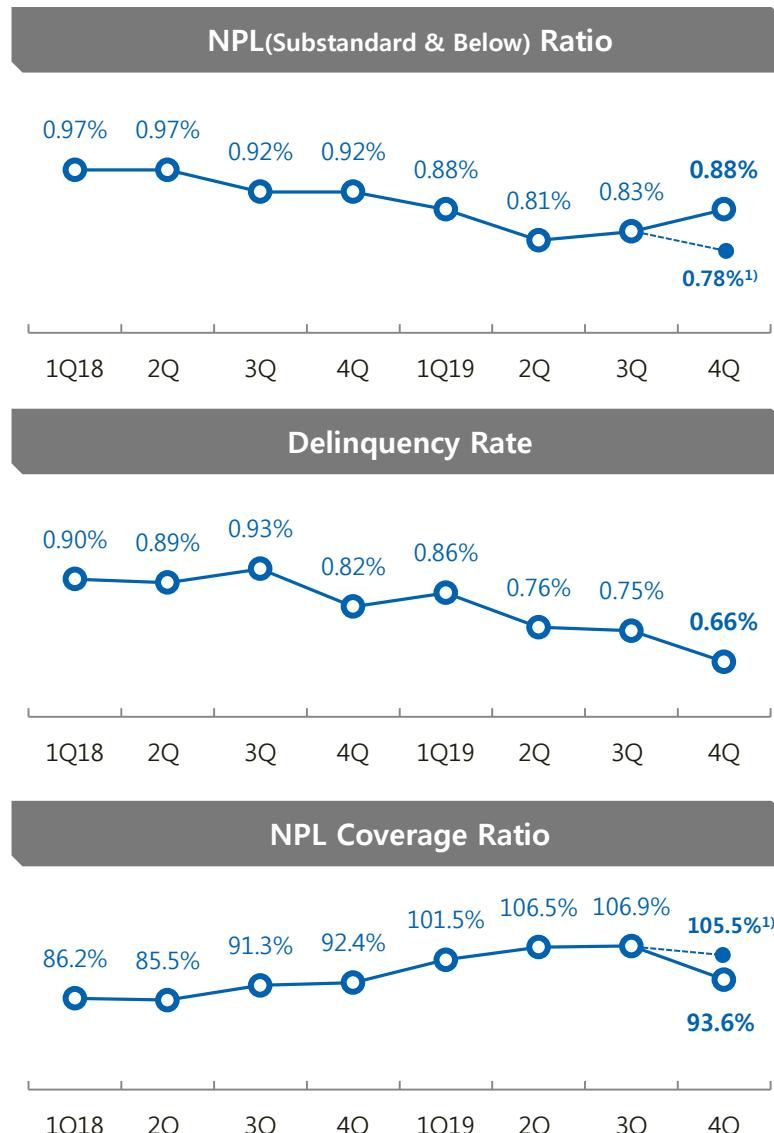


(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Assets	<b>47,530</b>	46,726	1.7	46,780	1.6
Loans	<b>37,109</b>	36,256	2.4	36,915	0.5
Securities	<b>4,855</b>	5,248	-7.5	4,882	-0.6
Total Liabilities	<b>43,710</b>	42,940	1.8	43,322	0.9
Deposits	<b>34,175</b>	33,502	2.0	33,995	0.5
Borrowings & Debenture	<b>8,090</b>	8,012	1.0	8,029	0.8
Shareholders' Equity	<b>3,820</b>	3,786	0.9	3,458	10.5

(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Loans (Group) <sup>1)</sup>	<b>37,083</b>	36,175	2.5	36,325	2.1
Loans in KRW (Banks)	<b>31,397</b>	30,648	2.4	31,034	1.2
Large Corp (Public & others)	<b>1,607</b>	1,658	-3.1	1,395	15.2
SME	<b>15,672</b>	15,428	1.6	14,738	6.3
Mortgage	<b>9,617</b>	9,287	3.5	10,946	-12.1
Personal Credit	<b>3,212</b>	3,049	5.4	2,762	16.3
Other Retails	<b>3,177</b>	3,056	4.0	2,868	10.8
Auto Finance	<b>3,798</b>	3,697	2.8	3,616	5.1

1) Group Loans = JB Bank's KRW Loans + KJ Bank's KRW Loans + JBWC's Credits

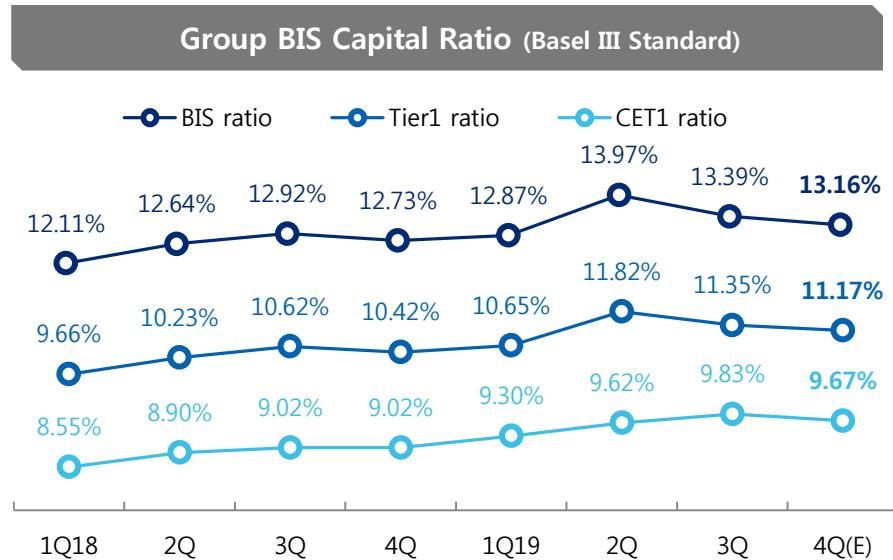
# Group Asset Quality



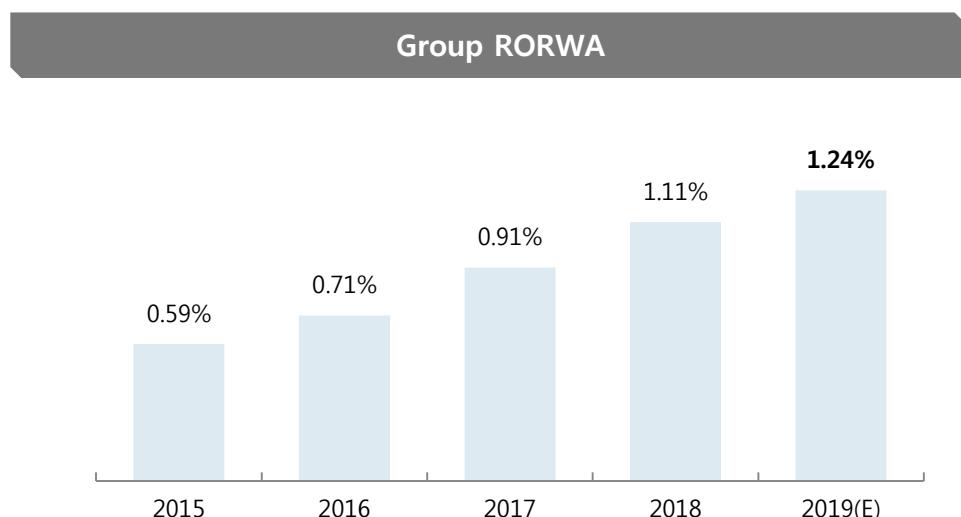
(Units: Wbn, %, %p)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Credits	<b>37,914</b>	37,014	2.4	37,192	1.9
Normal	<b>37,208</b>	36,287	2.5	36,462	2.0
Precautionary	<b>373</b>	421	-11.3	387	-3.6
Substandard	<b>194</b>	180	7.6	209	-7.4
Doubtful	<b>88</b>	79	11.8	91	-2.7
Estimated Loss	<b>52</b>	48	8.2	43	19.6
Precautionary & Below Ratio	<b>1.86</b>	1.97	-0.10	1.96	-0.10
Precautionary & Below	<b>707</b>	727	-2.8	730	-3.2
Substandard & Below Ratio	<b>0.88</b>	0.83	0.05	0.92	-0.04
Substandard & Below	<b>334</b>	307	8.8	343	-2.7
NPL Coverage Ratio	<b>93.6</b>	106.9	-13.4	92.4	1.1
Loan Loss Allowance	<b>312</b>	328	-4.8	317	-1.6
Delinquency Rate	<b>0.66</b>	0.75	-0.09	0.82	-0.16
Delinquent Loans	<b>250</b>	276	-9.5	304	-17.8
Total Loans	<b>37,715</b>	36,818	2.4	37,001	1.9

1) Excluding the effect of FSS's guideline on credit finance companies to change their asset quality classification (if a business goes shutdown, reclassify its loans to NPL even if it's not delinquent). This resulted in W37.8bn increase in JBWC's NPL balance.

# Group Capital Adequacy

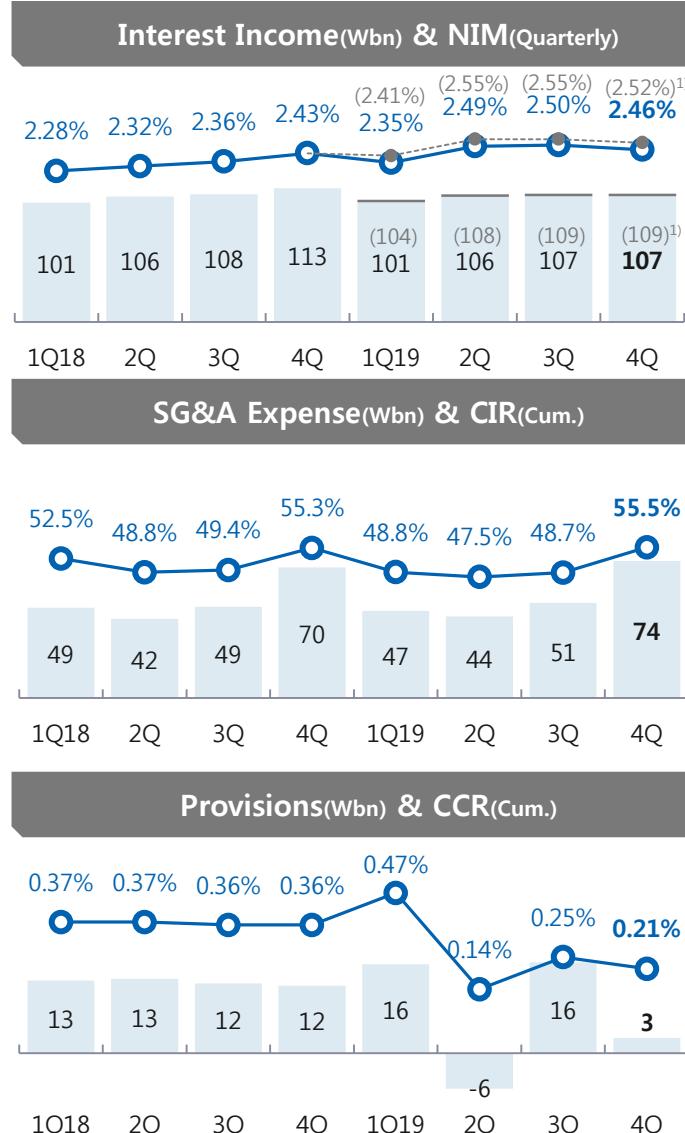


(Units: Wbn, %, %p)	4Q19(E)	3Q19	Q-Q	4Q18	Y-Y
BIS Capital	<b>3,923</b>	3,960	-0.9	3,675	6.7
Tier1 Capital	<b>3,329</b>	3,356	-0.8	3,007	10.7
CET1 Capital	<b>2,883</b>	2,909	-0.9	2,602	10.8
Risk Weighted Assets	<b>29,812</b>	29,575	0.8	28,857	3.3
BIS Ratio	<b>13.16</b>	13.39	-0.23	12.73	0.43
Tier1 Ratio	<b>11.17</b>	11.35	-0.18	10.42	0.75
CET1 Ratio	<b>9.67</b>	9.83	-0.16	9.02	0.65



### **III. Results by Subsidiaries**

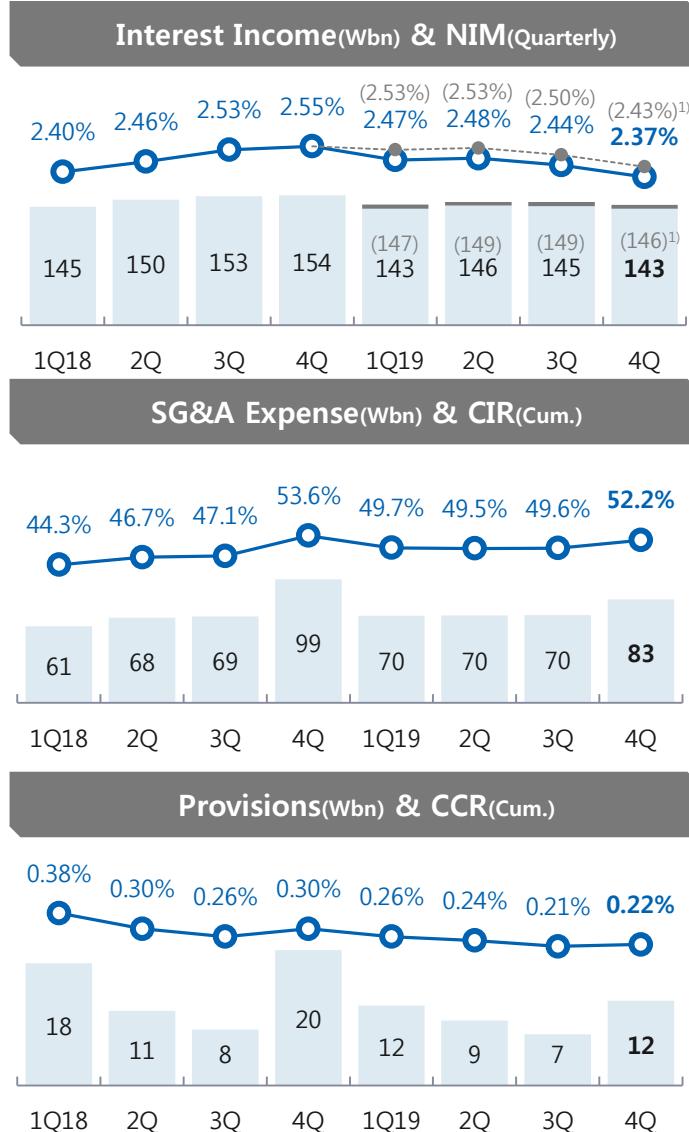
- Jeonbuk Bank & Kwangju Bank



1) Figures in brackets represent numbers before accounting change (IFRS15) in card business

2) Cumulative

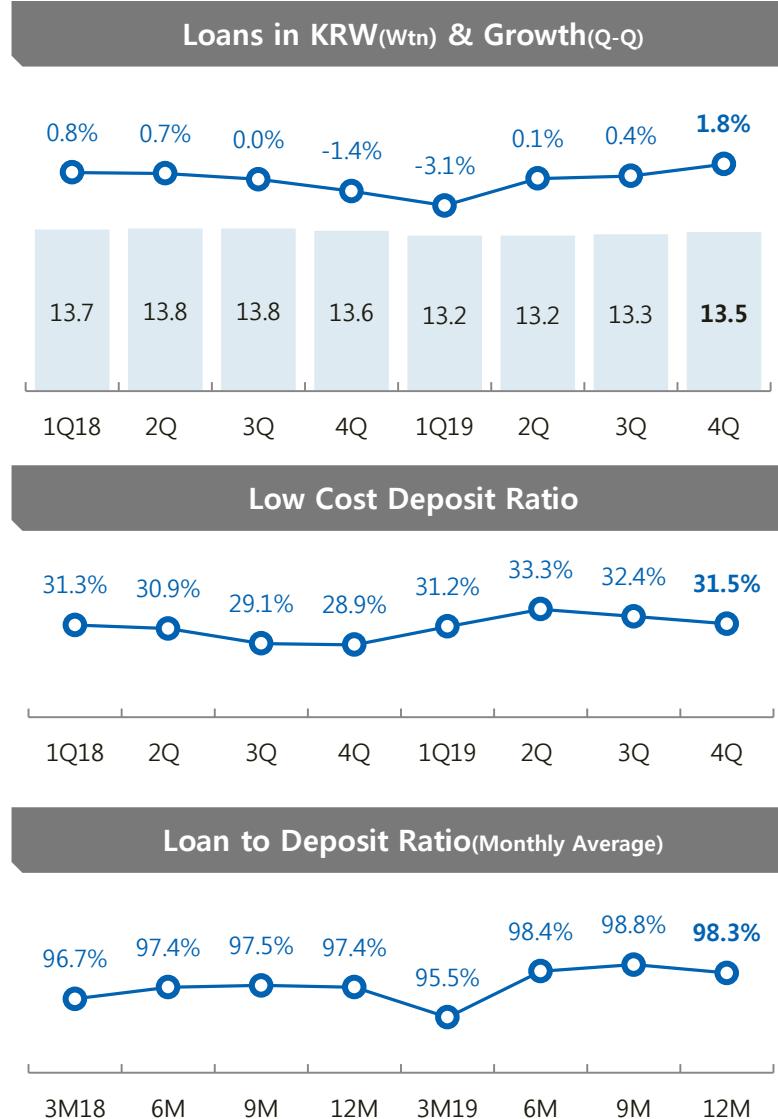
(Units: Wbn, %, %p)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Total Operating Income	<b>99.7</b>	100.7	-0.9	97.4	2.4	<b>390.8</b>	383.5	1.9
Interest Income <sup>1)</sup>	<b>106.5</b> <b>(108.7)</b>	106.7 (108.8)	-0.2 (-0.1)	108.2	-1.6 (0.4)	<b>420.5</b> <b>(429.5)</b>	429.2	-2.0 (0.1)
Non-interest Income <sup>1)</sup>	<b>-6.8</b> <b>(-9.0)</b>	-6.0 (-8.1)	n.a.	-10.8	n.a.	<b>-29.7</b> <b>(-38.7)</b>	-45.8	n.a.
SG&A Expenses	<b>73.6</b>	51.1	<b>44.1</b>	49.0	50.4	<b>215.3</b>	210.0	2.5
Provisions	<b>2.7</b>	16.1	-83.1	12.4	-78.1	<b>28.3</b>	50.5	-43.8
Operating Profit	<b>23.3</b>	33.5	-30.3	36.0	-35.2	<b>147.2</b>	123.0	19.7
Non-operating Income	<b>-2.2</b>	-0.5	n.a.	-0.2	n.a.	<b>-2.6</b>	-3.8	n.a.
Pre-tax Income	<b>21.2</b>	33.0	-35.9	35.9	-41.0	<b>144.5</b>	119.2	21.2
Income Tax	<b>7.3</b>	8.0	-8.3	4.8	52.4	<b>35.0</b>	18.8	86.6
Net Income	<b>13.8</b>	25.0	-44.7	31.0	-55.5	<b>109.5</b>	100.5	9.0
ROA <sup>2)</sup>	<b>0.65</b>	0.76	-0.11	0.57	0.08	<b>0.65</b>	0.57	0.08
ROE <sup>2)</sup>	<b>8.07</b>	9.47	-1.40	8.02	0.05	<b>8.07</b>	8.02	0.05



1) Figures in brackets represent numbers before accounting change (IFRS15) in card business

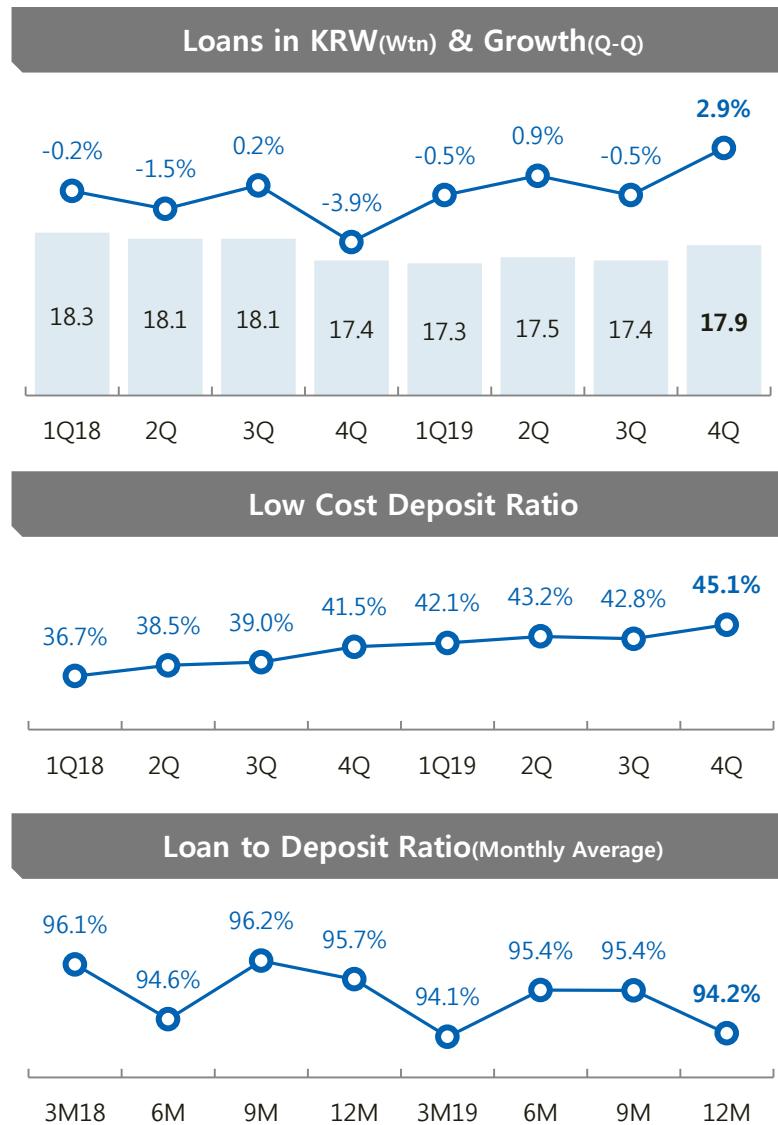
2) Cumulative

(Units: Wbn, %, %p)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Total Operating Income	<b>138.6</b>	142.6	-2.8	136.4	1.6	<b>565.2</b>	560.4	0.9
Interest Income <sup>1)</sup>	<b>143.2</b> <b>(146.4)</b>	145.4 (148.5)	-1.5 (-1.4)	154.0	-7.1 (-5.0)	<b>577.6</b> <b>(590.0)</b>	602.3	-4.1 (-2.1)
Non-interest Income <sup>1)</sup>	<b>-4.6</b> <b>(-7.8)</b>	-2.8 (-5.9)	n.a.	-17.6	n.a.	<b>-12.5</b> <b>(-24.8)</b>	-41.9	n.a.
SG&A Expenses	<b>82.8</b>	70.4	17.7	99.0	-16.3	<b>292.9</b>	298.1	-1.7
Provisions	<b>11.4</b>	7.4	53.4	19.6	-41.9	<b>39.8</b>	56.2	-29.1
Operating Profit	<b>44.4</b>	64.8	-31.4	17.9	148.3	<b>232.4</b>	206.1	12.8
Non-operating Income	<b>-0.7</b>	-1.5	n.a.	-2.4	n.a.	<b>-3.9</b>	-3.9	n.a.
Pre-tax Income	<b>43.8</b>	63.3	-30.9	15.5	182.4	<b>228.5</b>	202.2	13.0
Income Tax	<b>10.2</b>	15.4	-33.9	3.6	182.6	<b>55.2</b>	49.0	12.7
Net Income	<b>33.6</b>	47.8	-29.9	11.9	182.3	<b>173.3</b>	153.3	13.1
ROA <sup>2)</sup>	<b>0.75</b>	0.82	-0.06	0.66	0.10	<b>0.75</b>	0.66	0.10
ROE <sup>2)</sup>	<b>9.83</b>	10.71	-0.88	9.25	0.58	<b>9.83</b>	9.25	0.58



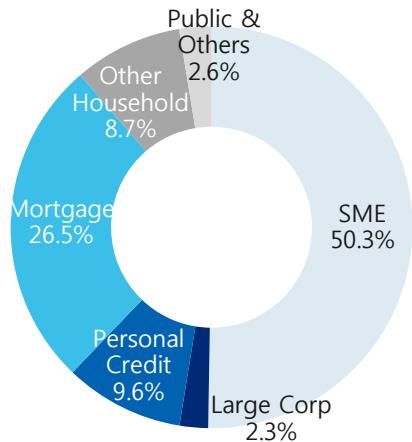
(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Assets	<b>17,193</b>	16,878	1.9	17,413	-1.3
Loans in KRW	<b>13,518</b>	13,281	1.8	13,647	-0.9
Corporate	<b>7,105</b>	7,107	0.0	6,990	1.6
SME	<b>6,795</b>	6,742	0.8	6,718	1.2
Large Corp	<b>310</b>	366	-15.2	273	13.8
Household	<b>6,063</b>	5,850	3.7	6,371	-4.8
Mortgage	<b>3,584</b>	3,535	1.4	4,422	-19.0
Public & Others	<b>350</b>	324	8.0	286	22.3
Total Deposits	<b>14,109</b>	13,764	2.5	14,309	-1.4
Deposits in KRW	<b>13,929</b>	13,573	2.6	14,085	-1.1
Low Cost Deposit	<b>4,403</b>	4,400	0.1	4,085	7.8
Demand	<b>1,753</b>	1,891	-7.3	1,500	16.9
Savings	<b>1,558</b>	1,493	4.3	1,470	6.0
Corporate Savings	<b>1,092</b>	10,150	7.6	1,115	-2.0
Time Deposit	<b>9,147</b>	8,814	3.8	9,620	-4.9
Installment Deposit	<b>379</b>	359	5.4	381	-0.6

# KJ Bank \_ Loans / Deposits

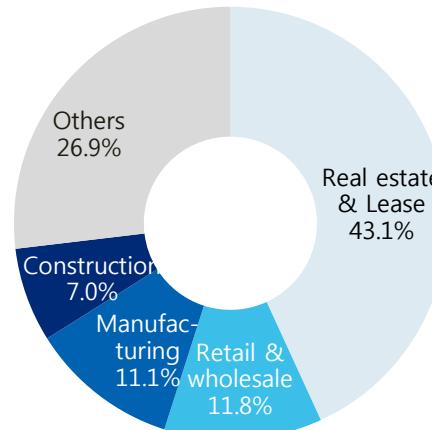


(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Assets	<b>23,419</b>	23,039	1.7	23,029	1.7
Loans in KRW	<b>17,878</b>	17,367	2.9	17,387	2.8
Corporate	<b>9,370</b>	9,202	1.8	8,553	9.6
SME	<b>8,877</b>	8,686	2.2	8,020	10.7
Large Corp	<b>493</b>	516	-4.3	533	-7.4
Household	<b>8,055</b>	7,712	4.4	8,530	-5.6
Mortgage	<b>6,033</b>	5,753	4.9	6,524	-7.5
Public & Others	<b>454</b>	453	0.1	304	49.4
Total Deposits	<b>19,515</b>	19,126	2.0	19,140	2.0
Deposits in KRW	<b>18,849</b>	18,491	1.9	18,663	1.0
Low Cost Deposit	<b>8,543</b>	7,949	7.5	7,778	9.8
Demand	<b>4,511</b>	4,182	7.9	3,919	15.1
Savings	<b>2,796</b>	2,704	3.4	2,572	8.7
Corporate Savings	<b>1,237</b>	1,063	16.3	1,287	-4.0
Time Deposit	<b>9,814</b>	10,073	-2.6	10,485	-6.4
Installment Deposit	<b>380</b>	359	5.9	297	28.0

## Loans by Sector



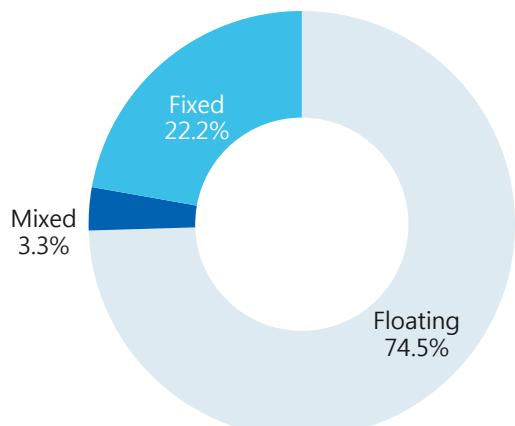
## Corporate Loans by Industry



### Delinquency by Industry

	4Q19	3Q19
Real Estate & Lease	0.2%	0.2%
Manufacturing	1.8%	1.1%
Retail & Wholesale	1.3%	1.4%
Construction	0.5%	0.7%

## Loans by Interest Rate Type



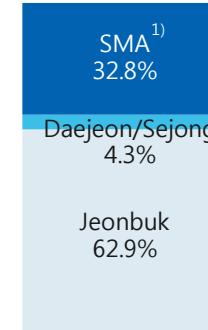
### Floating Rate by Types

COFIX (Incremental)	31.0%
COFIX (Outstanding)	1.4%
Bank Bonds	33.1%
CD	5.2%
Others	3.8%

## Loans & Deposits by Region



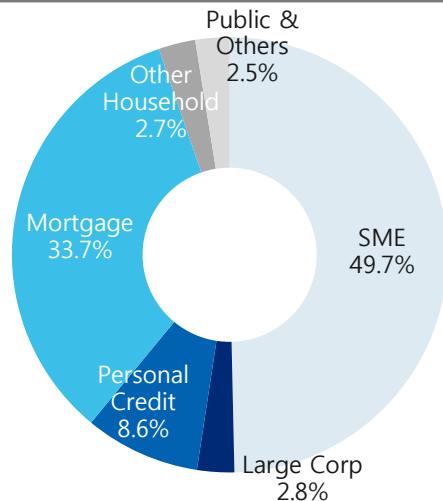
Loans



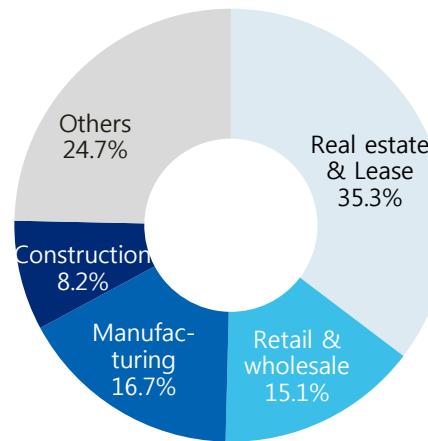
Deposits

1) Seoul Metropolitan Area

## Loans by Sector



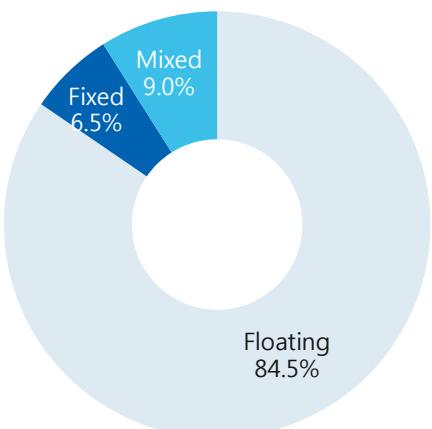
## Corporate Loans by Industry



### Delinquency by Industry

	4Q19	3Q19
Real Estate & Lease	0.3%	0.4%
Manufacturing	0.9%	1.3%
Retail & Wholesale	1.0%	0.8%
Construction	0.2%	0.2%

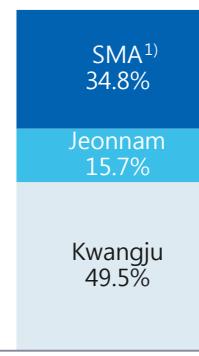
## Loans by Interest Rate Type



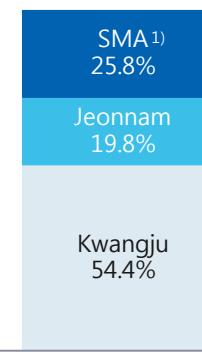
### Floating Rate by Types

COFIX (Incremental)	22.3%
COFIX (Outstanding)	5.6%
Bank Bonds	50.2%
CD	5.7%
Others	0.9%

## Loans & Deposits by Region

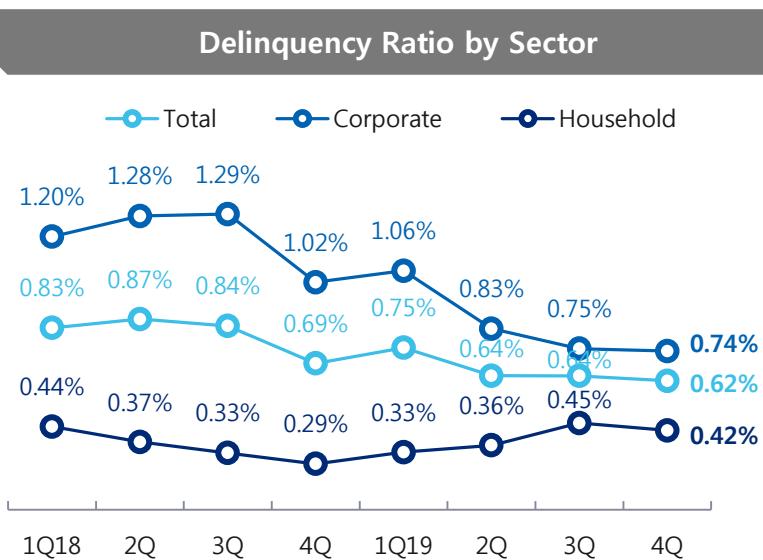
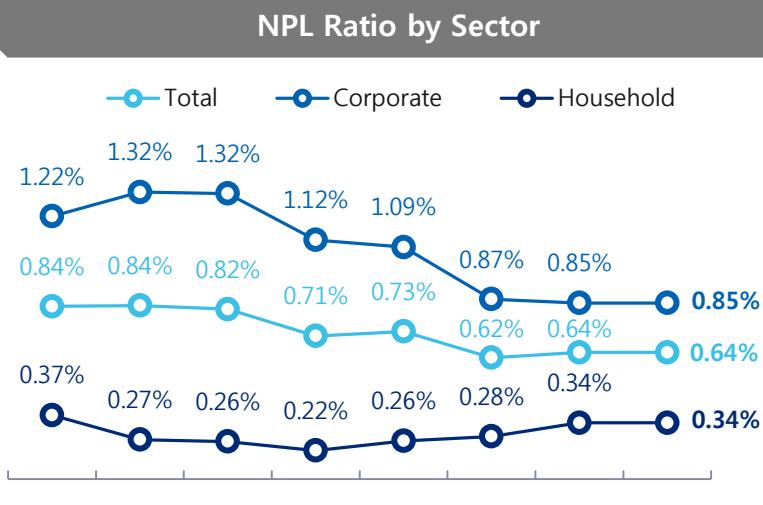


Loans



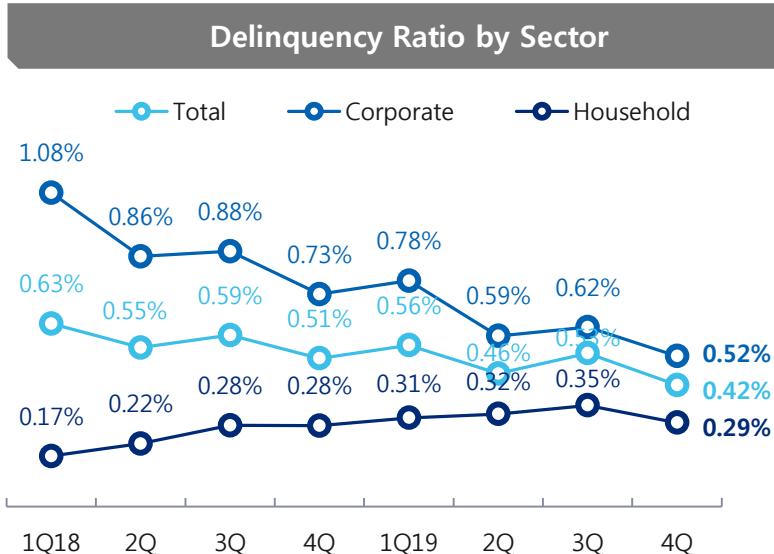
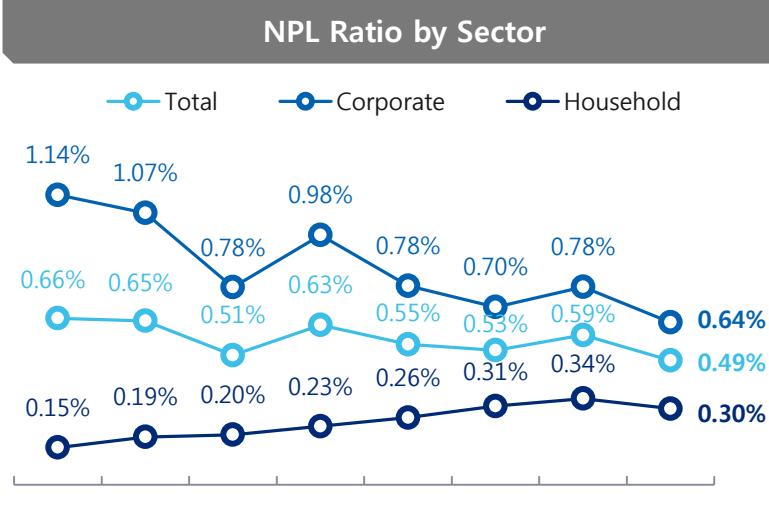
Deposits

1) Seoul Metropolitan Area



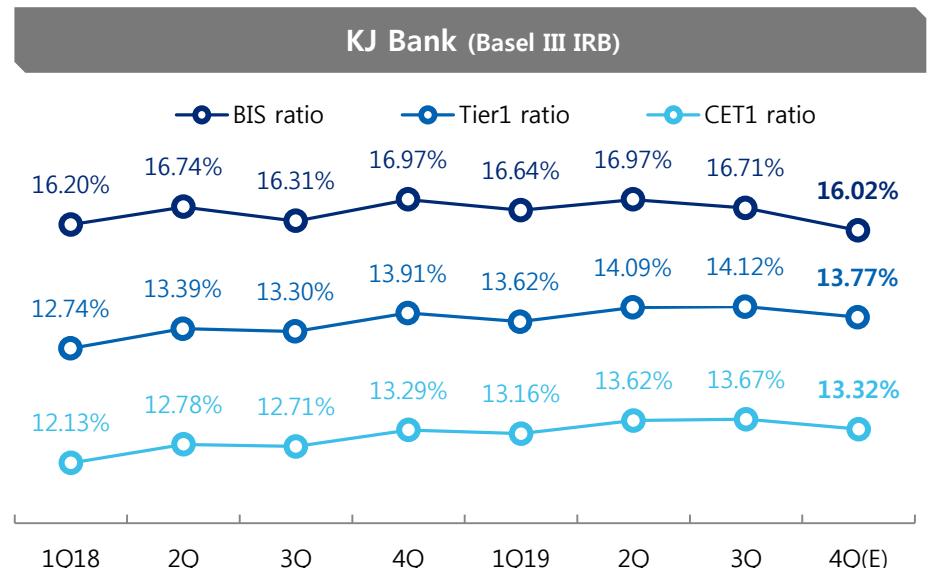
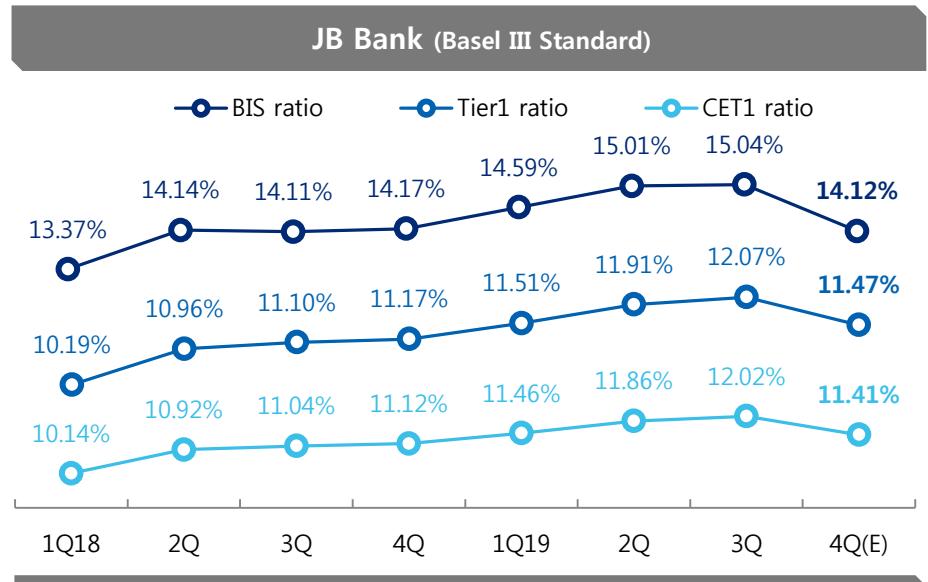
(Units: Wbn, %, %p)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Credits	<b>13,837</b>	13,601	1.7	13,998	-1.2
Normal	<b>13,565</b>	13,317	1.9	13,730	-1.2
Precautionary	<b>184</b>	197	-6.7	169	8.8
Substandard	<b>45</b>	45	0.2	62	-28.1
Doubtful	<b>21</b>	20	3.8	17	23.3
Estimated Loss	<b>23</b>	22	2.1	20	11.7
Precautionary & Below Ratio	<b>1.96</b>	2.09	-0.12	1.92	0.05
Precautionary & Below	<b>272</b>	284	-4.2	268	1.4
Substandard & Below Ratio	<b>0.64</b>	0.64	0.00	0.71	-0.07
Substandard & Below	<b>88</b>	87	1.5	99	-11.2
NPL Coverage Ratio	<b>96.8</b>	104.9	-8.1	65.1	31.7
Loan Loss Allowance	<b>85</b>	91	-6.4	65	31.9
Delinquency Ratio	<b>0.62</b>	0.64	-0.02	0.69	-0.07
Delinquent Loans	<b>85</b>	87	-1.4	96	-11.4
Total Loans	<b>13,788</b>	13,551	1.7	13,941	-1.1

# KJ Bank \_ Asset Quality



(Units: Wbn, %, %p)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Credits	<b>18,391</b>	17,887	2.8	17,904	2.7
Normal	<b>18,223</b>	17,667	3.1	17,691	3.0
Precautionary	<b>77</b>	114	-32.3	100	-22.9
Substandard	<b>55</b>	70	-21.6	77	-29.0
Doubtful	<b>10</b>	13	-24.0	19	-46.1
Estimated Loss	<b>26</b>	22	14.5	17	54.1
Precautionary & Below Ratio	<b>0.91</b>	1.23	-0.32	1.19	-0.28
Precautionary & Below	<b>168</b>	220	-23.6	213	-21.1
Substandard & Below Ratio	<b>0.49</b>	0.59	-0.10	0.63	-0.14
Substandard & Below	<b>91</b>	106	-14.3	113	-19.6
NPL Coverage Ratio	<b>103.0</b>	93.0	10.1	92.9	10.2
Loan Loss Allowance	<b>93</b>	98	-5.0	105	-10.8
Delinquency Ratio	<b>0.42</b>	0.53	-0.11	0.51	-0.09
Delinquent Loans	<b>76</b>	94	-18.4	91	-16.1
Total Loans	<b>18,241</b>	17,741	2.8	17,769	2.7

# JB Bank & KJ Bank \_ Capital Adequacy



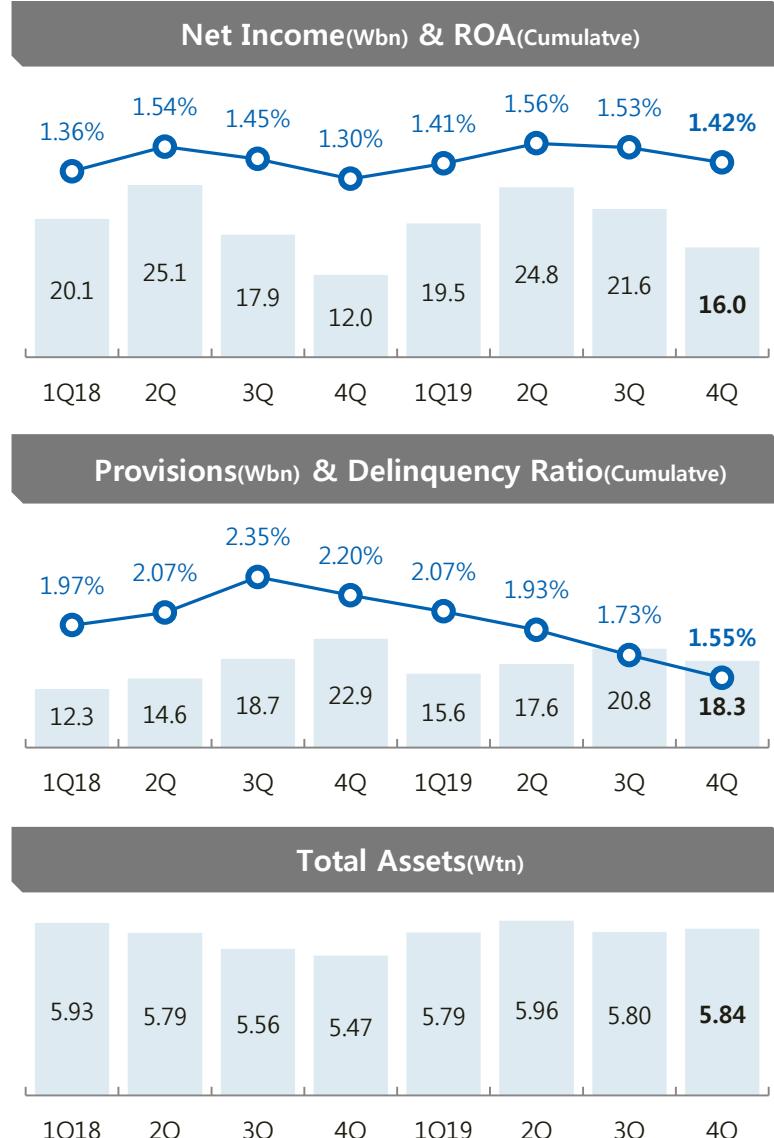
(Units: Wbn, %, %p)	4Q19(E)	3Q19	Q-Q	4Q18	Y-Y
BIS Capital	<b>1,617</b>	1,697	-4.7	1,593	1.5
Tier1 Capital	<b>1,314</b>	1,362	-3.6	1,256	4.6
CET1 Capital	<b>1,308</b>	1,356	-3.6	1,250	4.6
Risk Weighted Assets	<b>11,456</b>	11,283	1.5	11,242	1.9
BIS Ratio	<b>14.12</b>	15.04	-0.93	14.17	-0.05
Tier1 Ratio	<b>11.47</b>	12.07	-0.60	11.17	0.29
CET1 Ratio	<b>11.41</b>	12.02	-0.61	11.12	0.29

(Units: Wbn, %, %p)	4Q19(E)	3Q19	Q-Q	4Q18	Y-Y
BIS Capital	<b>1,886</b>	1,943	-3.0	1,910	-1.3
Tier1 Capital	<b>1,621</b>	1,642	-1.3	1,566	3.5
CET1 Capital	<b>1,568</b>	1,590	-1.3	1,496	4.8
Risk Weighted Assets	<b>11,771</b>	11,631	1.2	11,257	4.6
BIS Ratio	<b>16.02</b>	16.71	-0.69	16.97	-0.95
Tier1 Ratio	<b>13.77</b>	14.12	-0.35	13.91	-0.14
CET1 Ratio	<b>13.32</b>	13.67	-0.34	13.29	0.03

### **III. Results by Subsidiaries**

- JB Woori Capital

# JBWC \_ Performance



(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Total Operating Income	<b>71.5</b>	74.3	-3.7	69.5	2.8	<b>287.8</b>	269.8	6.7
Interest Income	<b>51.5</b>	52.3	-1.4	53.2	-3.2	<b>204.8</b>	208.5	-1.8
Lease Income	<b>14.6</b>	13.7	6.9	12.6	15.9	<b>54.2</b>	49.4	9.8
SG&A Expenses	<b>31.3</b>	24.4	28.2	30.5	2.4	<b>104.8</b>	102.8	2.0
Provisions	<b>18.3</b>	20.8	-11.9	22.9	-20.0	<b>72.2</b>	68.4	5.6
Net Income	<b>16.0</b>	21.6	-26.1	12.0	32.9	<b>81.9</b>	75.2	8.9

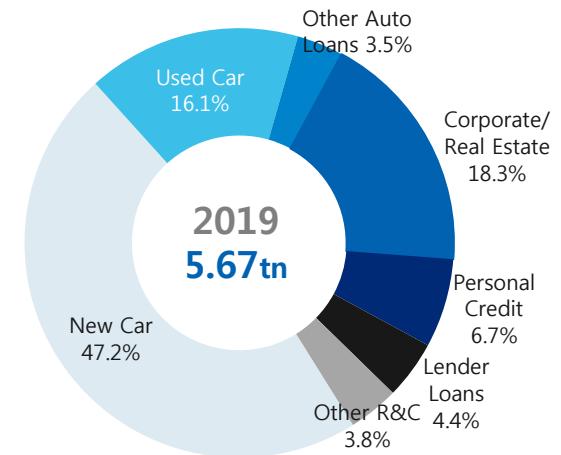
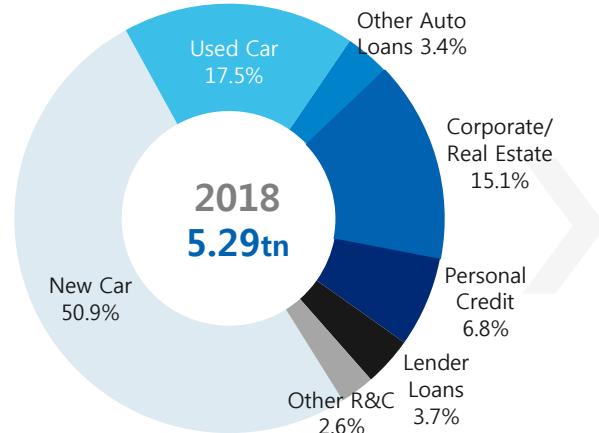
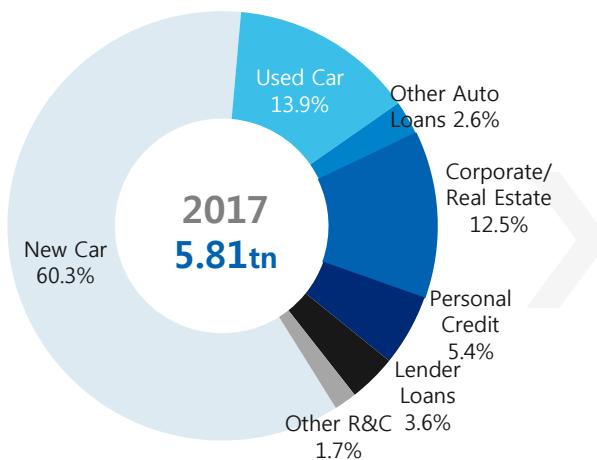
  

(Units: Wbn, %, %p)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Assets	<b>5,844</b>	5,803	0.7	5,466	6.9
Total Loans	<b>5,686</b>	5,527	2.9	5,291	7.5
Leverage Ratio	<b>7.45</b>	7.55	-0.10	7.36	0.09
NPL Ratio	<b>2.73<sup>1)</sup></b>	2.07	0.66	2.48	0.25
Delinquency Ratio	<b>1.55</b>	1.73	-0.18	2.20	-0.65
ROA	<b>1.42</b>	1.53	-0.11	1.30	0.11
ROE	<b>10.88</b>	11.77	-0.90	10.31	0.57
CIR	<b>36.4</b>	34.0	2.4	38.1	-1.7

1) If excluding the impact of FSS's guideline on credit finance companies to change their asset quality classification, the actual NPL ratio for 4Q19 is 2.06%

- Restructuring financial asset portfolio with gradual expansion in higher return products
  - Expanding retail and corporate products such as corporate/real estate lending and personal credit loans
  - Strengthening used car finance as well as imported, leased, rental cars finance

Financial Assets Portfolio



<b>Auto finance</b>	<b>4,457bn (76.7%)</b>
<b>Retail &amp; Corporate</b>	<b>1,351bn (23.3%)</b>

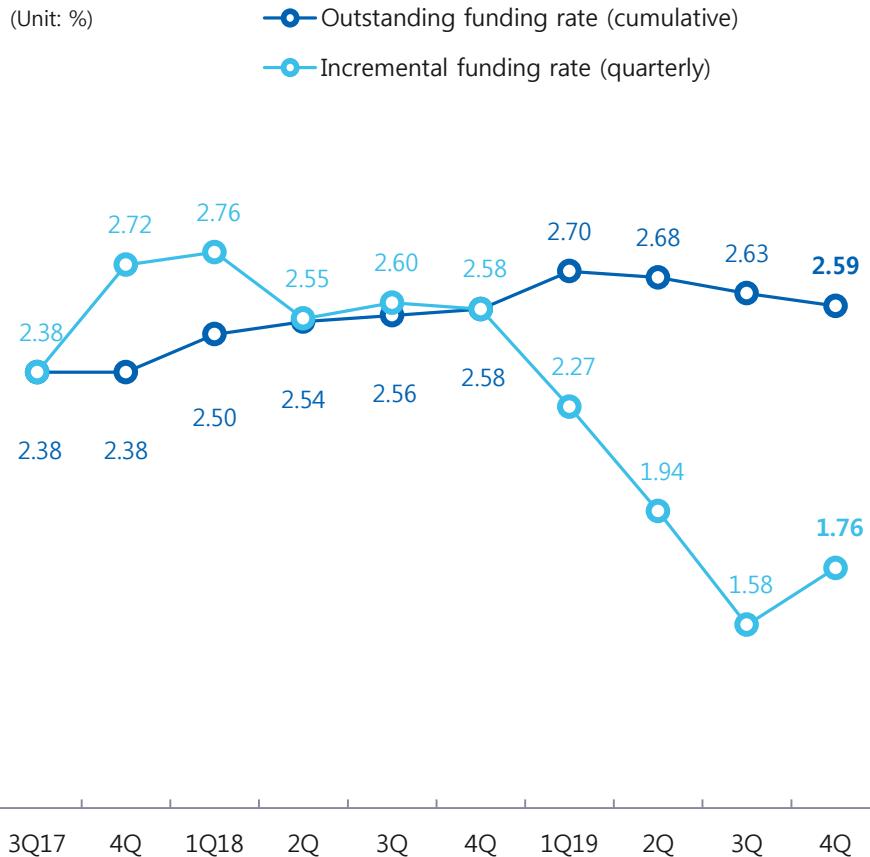
<b>Auto finance</b>	<b>3,796bn (71.8%)</b>
<b>Retail &amp; Corporate</b>	<b>1,495bn (28.2%)</b>

<b>Auto finance</b>	<b>3,798bn (66.8%)</b>
<b>Retail &amp; Corporate</b>	<b>1,888bn (33.2%)</b>

Note) Other auto loans include inventory finance and operating funds

## Funding Rate Trend

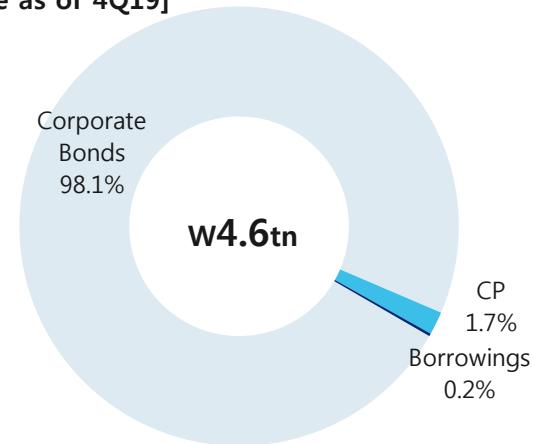
- Incremental funding rates falling thanks to lower market rates



## Funding Structure

- Thanks to lower bond rates, increased portion of corporate bonds
- Maintaining CP portion in order to improve liquidity ratio

### [Funding Structure as of 4Q19]

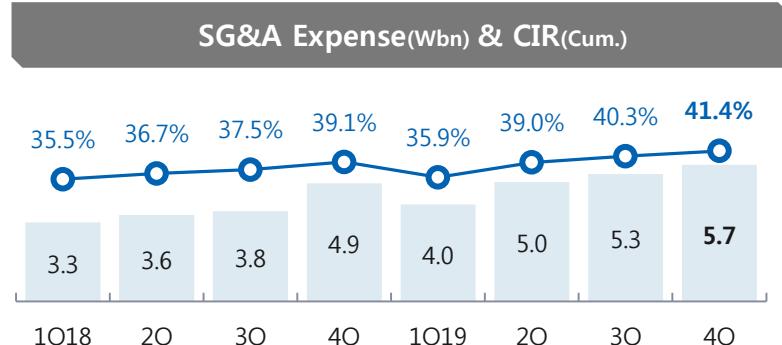
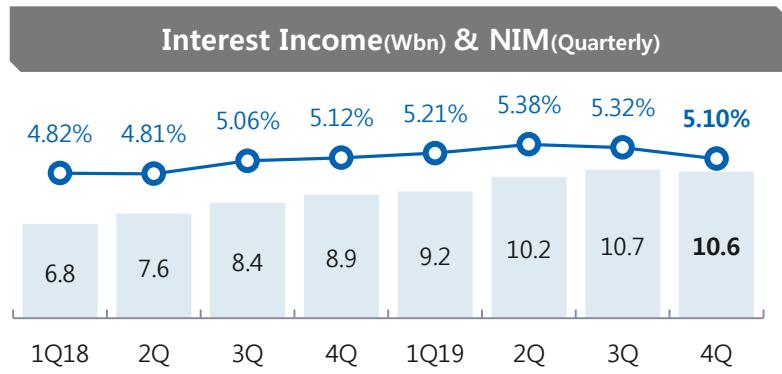
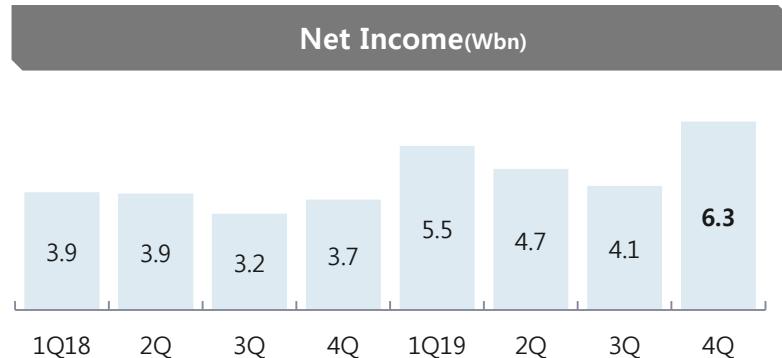


(Unit: Wbn)	2019		2018		2017	
	Amount	Portion	Amount	Portion	Amount	Portion
Corporate Bonds	4,550	98.1%	3,849	88.5%	4,022	79.8%
CP	80	1.7%	465	10.7%	470	9.5%
ABS	-	-	27	0.6%	434	8.8%
Borrowings	8	0.2%	8	0.2%	15	0.3%
Total	4,638	100.0%	4,348	100.0%	4,941	100.0%

### **III. Results by Subsidiaries**

- Phnom Penh Commercial Bank

# PPCBank \_ Performance



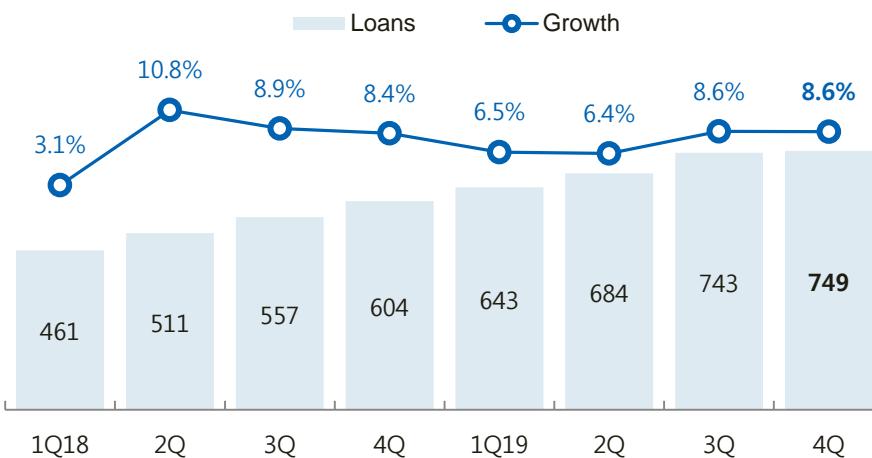
(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y	2019	2018	Y-Y
Total Operating Income	<b>12.8</b>	12.4	3.9	11.4	13.1	<b>48.3</b>	38.9	24.1
Interest Income	<b>10.6</b>	10.7	-1.4	8.9	18.5	<b>40.6</b>	30.9	31.4
Non-interest Income	<b>2.3</b>	1.6	38.6	2.4	-6.7	<b>7.7</b>	8.0	-4.3
SG&A Expense	<b>5.7</b>	5.3	7.5	4.9	15.8	<b>20.0</b>	15.2	31.3
Provisions	<b>-0.7</b>	1.2	-	1.3	-	<b>0.9</b>	4.4	-80.5
Net Income	<b>6.3</b>	4.1	51.3	4.0	57.9	<b>20.7</b>	14.7	40.5

(Units: Wbn, %)	4Q19	3Q19	Q-Q	4Q18	Y-Y
Total Assets	<b>1,072</b>	1,036	3.5	881	21.7
Loans	<b>749</b>	7,43	0.8	604	24.1
Total Liabilities	<b>915</b>	8,79	4.1	749	22.2
Deposits	<b>811</b>	8,09	0.2	705	15.0
Shareholder's Equity	<b>158</b>	157	0.3	132	19.0

Note) PPCBank uses USD for accounting purpose, and the above figures may change due to F/X effect

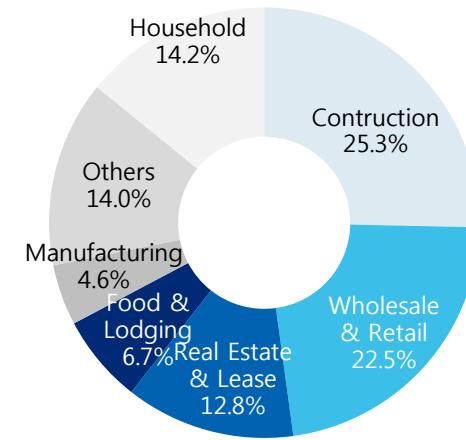
# PPCBank \_ Key Indicators

## Loans(Wbn) & Growth(Q-Q)

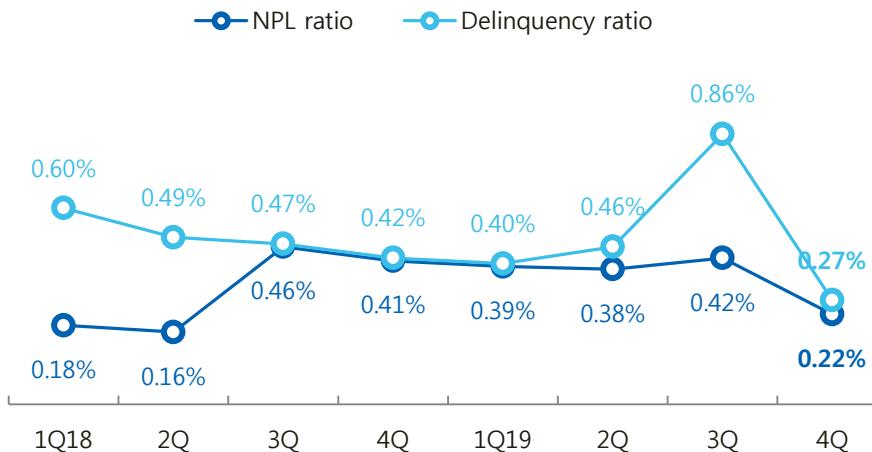


Note) % Growth does not reflect the USD/KRW translation effect

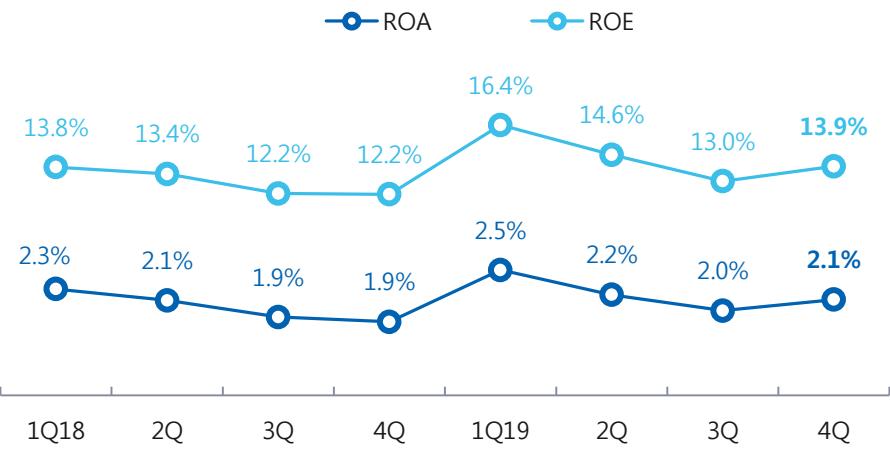
## Loan Portfolio



## NPL Ratio & Delinquency Ratio

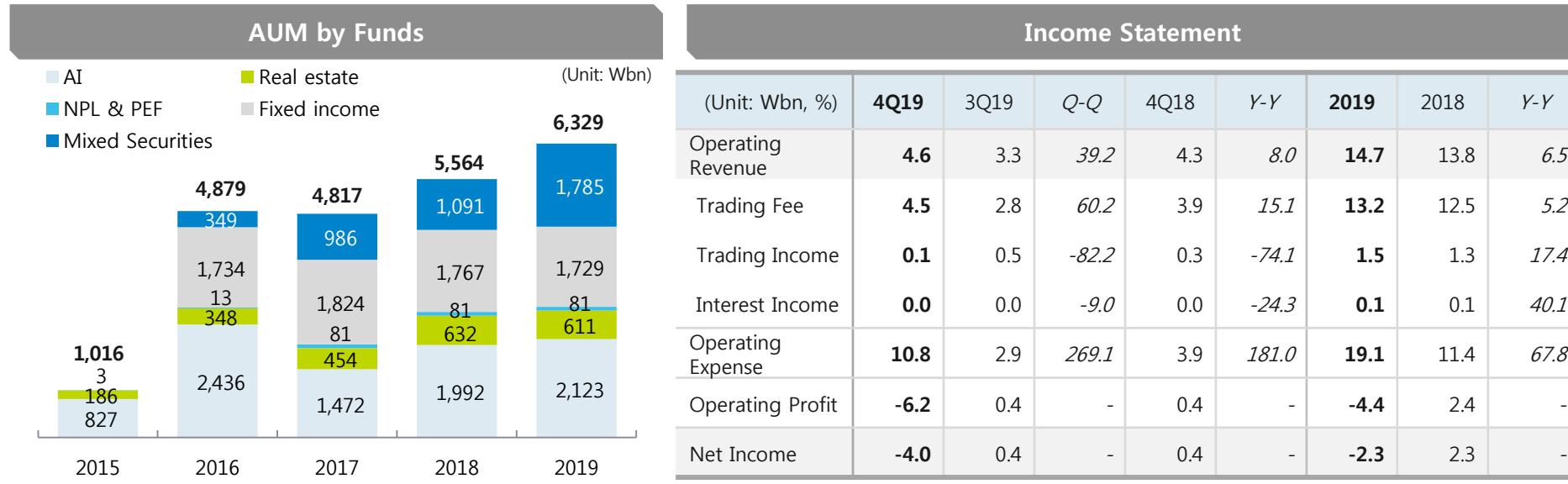


## ROA & ROE (cumulative)

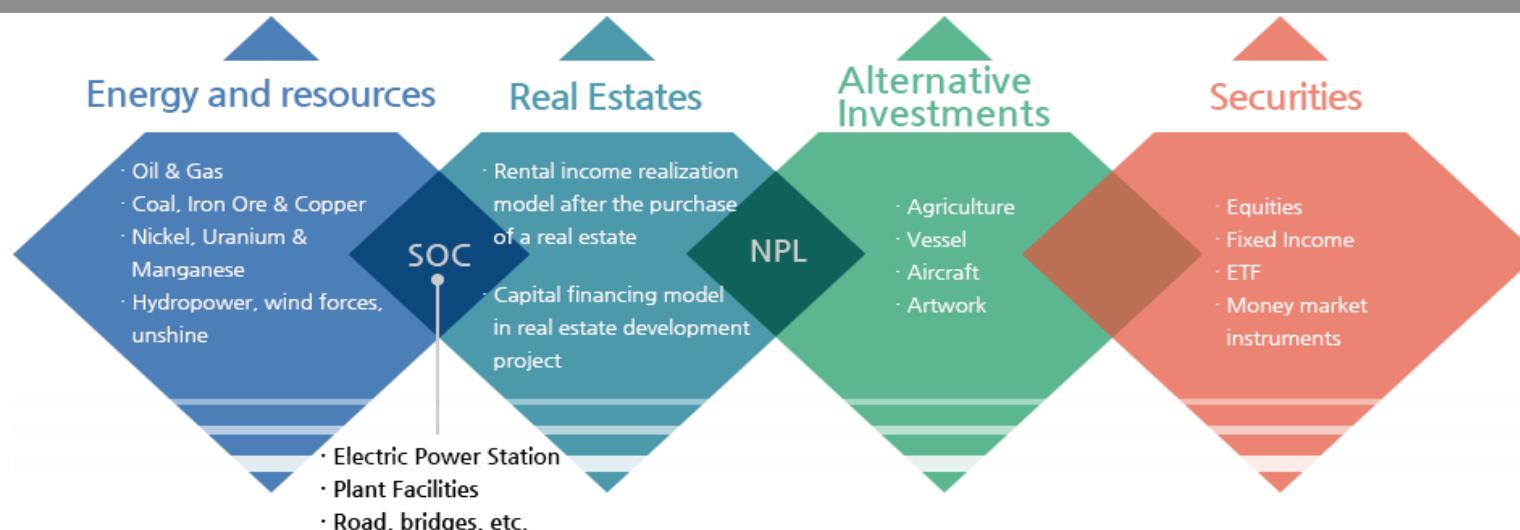


### **III. Results by Subsidiaries**

- JB Asset Management



## Business Domain



**JB Financial Group**



**Investor Relations**

[www.jbfg.com](http://www.jbfg.com)

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